EVV Visit Maintenance Unlock Request Updates

5/2/2022

VMUR Updates

On May 2, HHSC will be replacing the current VMUR templates with the attached versions. These updated versions include:

- Updates to the Instructions tab to reflect the 'N/A - Export Only' option.
- Updates to the templates to include the 'N/A - Export Only' option.
- Minor formatting updates, such as additional rows and fixing cells that did not allow data to fully read (e.g., EVV Visit IDs would not fully show).

VMUR Job Aids

HHSC is currently creating job aids for each VMUR template. The job aids will include information on the VMUR process, including examples of the most common VMURs.

These jobs aids will also be published May 2 on the EVV webpage in the VMUR section.

VMUR Instructions and Templates

- For program providers and FMSAs (Excel)
- For CDS Employers (Excel)

VMUR Job Aids

- For program providers and FMSAs (PDF)
- For CDS employers (PDF)

For questions, email: BCBSTX_EVV_Questions@bcbstx.com