8/16/2022

There will be revisions to the [Electronic Visit Verification (EVV) Policy Handbook](). These revisions will publish and be effective September 1, 2022. The handbook includes EVV standards and policy requirements for:

- Program providers
- Financial Management Services Agencies (FMSAs)
- Consumer Directed Services (CDS) employers
- Payers such as HHSC and MCOs

Revisions include the following Policy Sections:

- EVV Policy Handbook Introduction
- EVV Stakeholders
- Programs and Services Required to Use EVV
- EVV System and Setup
- EVV Proprietary System
- EVV Visit Transactio
- Clock In and Clock Out Methods
- Visit Maintenance
- EVV Reason Code
- EVV Compliance Reviews
- Usage
- EVV Claims
- Non-EVV Services
- EVV CDS Employer Policies

If you have any questions, please email [BCBSTX_EVV_Questions@bcbstx.com]()