

Make Life Easier with Service Coordination



Blue Cross and Blue Shield of Texas (BCBSTX) Service Coordination helps you choose services that better manage your child's physical and mental health condition, medication and treatment. Our Service Coordinators will complete an assessment to identify your needs. They will work with you, your family, doctors and specialists to coordinate your care.

Call your assigned Service Coordinator to learn more. You can also request a Service Coordinator by calling the Service Coordination number on the back of your member ID card.

Blue Access for MembersSM (BAMSM)

Our secure, online member portal allows you to view your service coordination information and more. You can log in and register at www.bcbstx.com/medicaid.



- Scan the QR Code
- Select plan page
- Select Service Coordination under the Getting Care tab to learn more

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ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-710-6984 (TTY: 711).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-710-6984 (TTY: 711).