



Negotiation with Shannon Medical Center

Shannon Medical Center notified Blue Cross and Blue Shield of Texas that they intend to leave our networks on **May 23, 2025**. This affects many plans at BCBSTX, not just TRS-ActiveCare. Here’s what you need to know:

What This Means

If BCBSTX and Shannon don’t sign **new contracts before May 23, 2025**, **Shannon hospitals won’t be in network for health plans at BCBSTX**, including your TRS-ActiveCare plan, on May 23. BCBSTX is working closely with Shannon leadership and hopes to sign new contracts before that date.

Why We’re Reaching Out

This may impact you if Shannon goes out of network. **BCBSTX can help make your move to other hospitals as seamless as possible** if you need new care options on or after **May 23, 2025**:

- You can always access in-network hospitals and facilities in BCBSTX’s robust network.
- BCBSTX will work with you on continuing your care, if eligible.
- BCBSTX can help you schedule a visit with other in-network providers.

In the case of a life-threatening illness or injury, call 911 or go to the nearest emergency room right away. TRS-ActiveCare will always cover emergency services at the in-network benefit level.

Call a Personal Health Guide at **1-866-355-5999** anytime to find new doctors or for help with your plan.

For the latest information, check [Negotiation with Shannon](#)

www.bcbstx.com/trsactivecare



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