



Negotiation with Medical City Healthcare

Blue Cross and Blue Shield of Texas (BCBSTX) is negotiating new contracts with **Medical City Healthcare (Medical City)** in the Dallas-Fort Worth area. This affects many BCBSTX plans, not just TRS's. Here's what you need to know:

WHAT THIS MEANS

If BCBSTX doesn't sign **new contracts before April 1, 2023, Medical City hospitals and surgery centers won't be in network for any BCBSTX health plans**, including your TRS-ActiveCare plan, on that date.

WHY WE'RE REACHING OUT

This may impact you if Medical City goes out of network. **BCBSTX can help make your move to other facilities as seamless as possible** if you need new care options after April 1:

- You can always access in-network hospitals in BCBSTX's robust network across North Texas.
- BCBSTX will work with you on a continuity of care plan, if eligible.
- BCBSTX can help you schedule procedures at other in-network facilities.

Call a **Personal Health Guide at 1-866-355-5999 anytime** to find new hospitals and surgery centers or for help with your plan.

EMERGENCIES ARE STILL COVERED

If a Medical City hospital is the only option in the area where you have an emergency, rest assured you can still use it. **TRS-ActiveCare always covers emergency services at the in-network level.**

For the latest information, check the Negotiation with Medical City landing page.

[Check Negotiation](#)

www.bcbstx.com/trsactivecare



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