



BasePoint Academy contract negotiations

As you may know, Blue Cross and Blue Shield of Texas received a termination notice from BasePoint Academy stating its intent to leave some provider networks at BCBSTX, including the network for your TRS-ActiveCare health plan, on **Dec. 16, 2024**. We've worked hard to try and reach a resolution. However, we were unable to find common ground.

BasePoint is now out of network

Effective immediately, BasePoint behavioral health facilities no longer participate in some networks at BCBSTX. This means if you receive care from BasePoint behavioral health facilities for non-emergency care:

- Services may be paid at the out-of-network benefit level, which may increase your out-of-pocket costs.
- Services may not be paid at all if you have the TRS-ActiveCare Primary or TRS-ActiveCare Primary+ plan.
- You may also be billed more than the allowable amount in any TRS-ActiveCare plan.

Finding new providers

Our goal in contract negotiations is always to get you access to quality, cost-effective health care. Our primary focus now is to ensure an easy transition to other behavioral health facilities for care.

Visit [Provider Finder](#)[®] to find in-network behavioral health hospitals. You can also call a Personal Health Guide, 24 hours a day, seven days a week, at **1-866-355-5999** for help or for questions about your health plan.

Continuity of care

We're here to help you with continuity of care. You can contact a PHG about:

- ongoing treatment or prior authorizations on file
- whether you qualify for transition of care benefits
- help filling out a [transition of care form](#) 📄

www.bcbstx.com/trsactivecare



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