



Negotiation with Hendrick Health

Hendrick Health notified Blue Cross and Blue Shield of Texas that they intend to leave our networks on **Dec. 1, 2025**. This affects many plans at BCBSTX, not just TRS's.

What This Means

You're our priority. BCBSTX wants to reach an agreement that will continue to give you access to quality care at fair prices.

If BCBSTX and Hendrick don't sign **new contracts before Dec. 1, 2025, Hendrick providers and facilities won't be in network for health plans at BCBSTX**, including your TRS-ActiveCare plan. BCBSTX is working closely with Hendrick leadership and hopes to sign new contracts before that date.

Why We're Reaching Out

This may impact you if Hendrick goes out of network. **BCBSTX can help make your move to other doctors, hospitals and facilities as seamless as possible** if you need new care options on or after **Dec. 1, 2025**:

- You can always access in-network hospitals and facilities in BCBSTX's robust network.
- BCBSTX will work with you on continuing your care, if eligible.
- BCBSTX can help you schedule a visit with other in-network providers.

In the case of a life-threatening illness or injury, call 911 or go to the nearest emergency room right away. Emergency services are always covered at the in-network benefit level.

Call a Personal Health Guide at [1-866-355-5999](tel:1-866-355-5999) anytime to find new doctors or for help with your plan.

The status of a contract negotiation can change frequently. Visit [Negotiation with Hendrick Health](#) [↗](#) to get the latest information.

www.bcbstx.com/trsactivecare



[↗](#) By clicking this link, you will go to a new website/app ("site"). The new site may be offered by a vendor or an independent third party. The site may also contain non-Medicare related information. Some sites may require you to agree to their terms of use and privacy policy.

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