

Important information about TRS-ActiveCare provider networks | View in [Web Browser](#)



Blue Cross and Blue Shield of Texas (BCBSTX) is negotiating new contracts with Southwestern Health Resources (SWHR), which includes Texas Health Resources and UT Southwestern hospitals, doctors, and health care professionals. **If an agreement is not reached by Oct. 4, 2022, SWHR won't be in network for the TRS-ActiveCare health plans.**

BCBSTX is working closely with SWHR leadership to sign new contracts by Oct. 4. We're giving you firsthand information about this negotiation before we communicate to impacted participants closer to the Oct. 4 deadline. We'll let you know before we do.

Both parties are committed to reaching an agreement that will continue to give participants access to SWHR doctors and hospitals at a fair price. If BCBSTX and SWHR can't reach an agreement, or if participants would like to find a new provider, we can help.

Participants can visit [Provider Finder](#) to find a new Primary Care Provider (PCP) or other in-network health care provider or facility. They can also call [1-866-355-5999](tel:1-866-355-5999), or chat through the **BCBSTX App**, to connect with a Personal Health Guide who can help them find a new provider or answer questions about their health plan and benefits.

For the latest information, check the [Negotiation with SWHR microsite](#).

Thank you again for all you do,
The TRS-ActiveCare Team

[Get More Information](#)

www.bcbstx.com/trsactivecareba



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