

# Hello,

#### Annual Enrollment ends Aug. 21 – have you heard from your employees?

We've included some important information below so you can reach out one last time to make sure they have all the details they need about TRS-ActiveCare coverage for the 2020-21 plan year.

This may be your last chance to tell them how this year's TRS-ActiveCare plans powered by Blue Cross and Blue Shield of Texas (BCBSTX) offer:

- · quality-based coverage with more network choices
- lower premiums for families with children
- · a focus on preventive care
- · smart wellness tools to help them get and stay healthy on their own schedule

### **Important Resources**

The TRS-ActiveCare website is where your employees can find resources to help them choose the best health care plan and make the most of their coverage.

<u>Annual Enrollment Guide</u> – This comprehensive guide provides important details about TRS-ActiveCare plans, plus an enrollment checklist, eligibility information, wellness resources, and more.

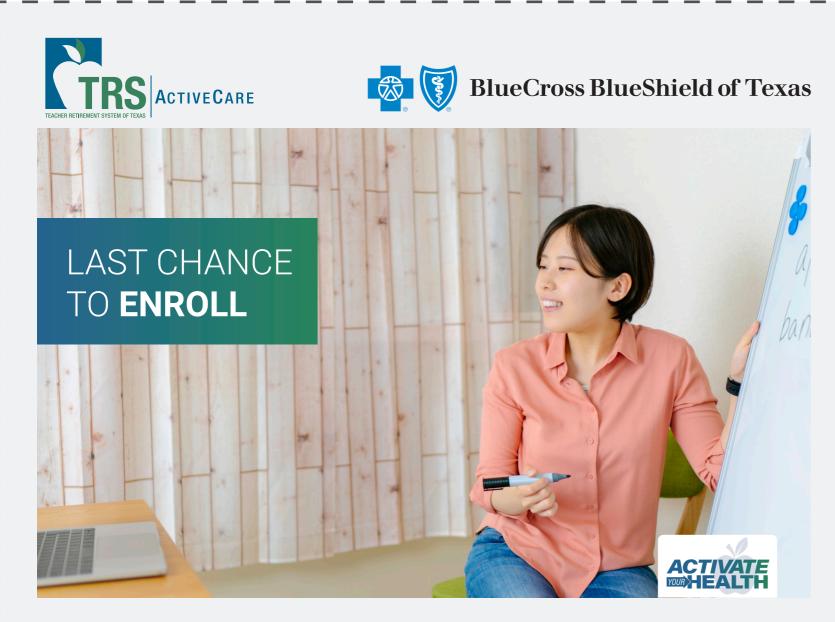
Annual Enrollment Video Series - This interactive experience offers coverage basics, a plan comparison, and information about Primary Care Providers (PCPs).

Provider Finder® - Participants can look up doctors, hospitals, and other providers by location, read patient reviews, and view doctors' certifications.

Ask Emma™ - Your employees can use this personalized virtual assistant to find the coverage they need at the right cost.

Personal Health Guides – Participants can call 1-866-355-5999, Monday through Friday from 7 a.m. to 6 p.m., for help choosing a plan. Starting Sept. 1, they can call 24 hours a day, seven days a week, for help with choosing a PCP, transition of care, and more.

Please copy and paste the content below and email it to your employees.



## Annual Enrollment ends Aug. 21! Have you enrolled in a TRS-ActiveCare plan?

If you haven't enrolled in your TRS-ActiveCare plan yet, we want to make sure you know your options.

We heard what you had to say about your health coverage. Your new TRS-ActiveCare plans powered by Blue Cross and Blue Shield of Texas (BCBSTX) give you more of what you want:

- quality-based coverage with more network choices
- lower premiums for families with children
- a focus on preventive care
- smart wellness tools to help you get and stay healthy on your own schedule

The following tools on the **TRS-ActiveCare website** can help you find the best plan, make the most of your coverage, and activate your health.

<u>Annual Enrollment Guide</u> – This comprehensive guide provides important details about TRS-ActiveCare plans, plus an enrollment checklist, eligibility information, wellness resources, and more.

<u>Annual Enrollment Video Series</u> – This interactive experience offers coverage basics, a plan comparison, and information about Primary Care Providers (PCPs).

Provider Finder® - You can search for in-network providers by location, name, and more in this easy-to-use online directory.

Personal Health Guides – Call 1-866-355-5999, Monday through Friday from 7 a.m. to 6 p.m. for help selecting a plan. Starting Sept. 1, you can call 24 hours a day, seven days a week, for help with selecting a PCP, transition of care, and more.

In addition, you can use <u>Ask Emma™</u>, a personalized virtual assistant, to help narrow down your coverage options. Ask Emma considers things like your age, budget, current health care needs, and where you live to help you find the best plan.

As always, thank you for all you do. If we can be of further support in any way, please don't hesitate to reach out to a Personal Health Guide at 1-866-355-5999.

Sincerely,

The TRS-ActiveCare Team

## www.bcbstx.com/trsactivecare

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ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-710-6984 (TTY: 711).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-710-6984 (TTY: 711).

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