

New Annual Enrollment Resources | view in [Web Browser](#)



Hello,




Annual Enrollment begins on July 15. While your district's enrollment dates may vary, you may already be getting questions about coverage options.

Many questions may be about the two new physician-directed plans, TRS-ActiveCare Primary and TRS-ActiveCare Primary+, which both require employees to choose a Primary Care Provider (PCP).

Your employees may want to know why having a PCP who manages their care and refers them to specialists is a good thing. They may also need information about how to find and choose a PCP.

Below are important details to help you answer these questions. **Please copy the content below and send it to your employees. Be sure to fill in your district's specific Annual Enrollment start date before sending.**

Keep in mind the [newly updated BA Toolkit](#) includes Frequently Asked Questions about PCPs that outline which types of providers can act as a PCP, which providers don't require referrals, and many more topics that you may find helpful when addressing employees' questions.

PCPs: When They're Required and Why They're Important

Activate Your Health with a Primary Care Provider in 2020-21

Annual Enrollment begins on **[insert district specific Annual Enrollment date]**, so you may have questions about your coverage options.

With the new TRS-ActiveCare Primary and TRS-ActiveCare Primary+ health plans, you'll choose a Primary Care Provider (PCP) from Blue Cross and Blue Shield of Texas' (BCBSTX) statewide provider network to be your ally, refer you to specialists and help activate your health.

Building a lasting relationship with a trusted PCP can help you get the best care based on your personal health care needs and goals.

PCPs CAN

-▶ Help You Achieve Health Goals
-▶ Coordinate Care
-▶ Advocate for you with Specialists

Finding a PCP is easy with BCBSTX's [online Provider Finder](#)[®]. You can search for doctors by location, name, specialty and more.

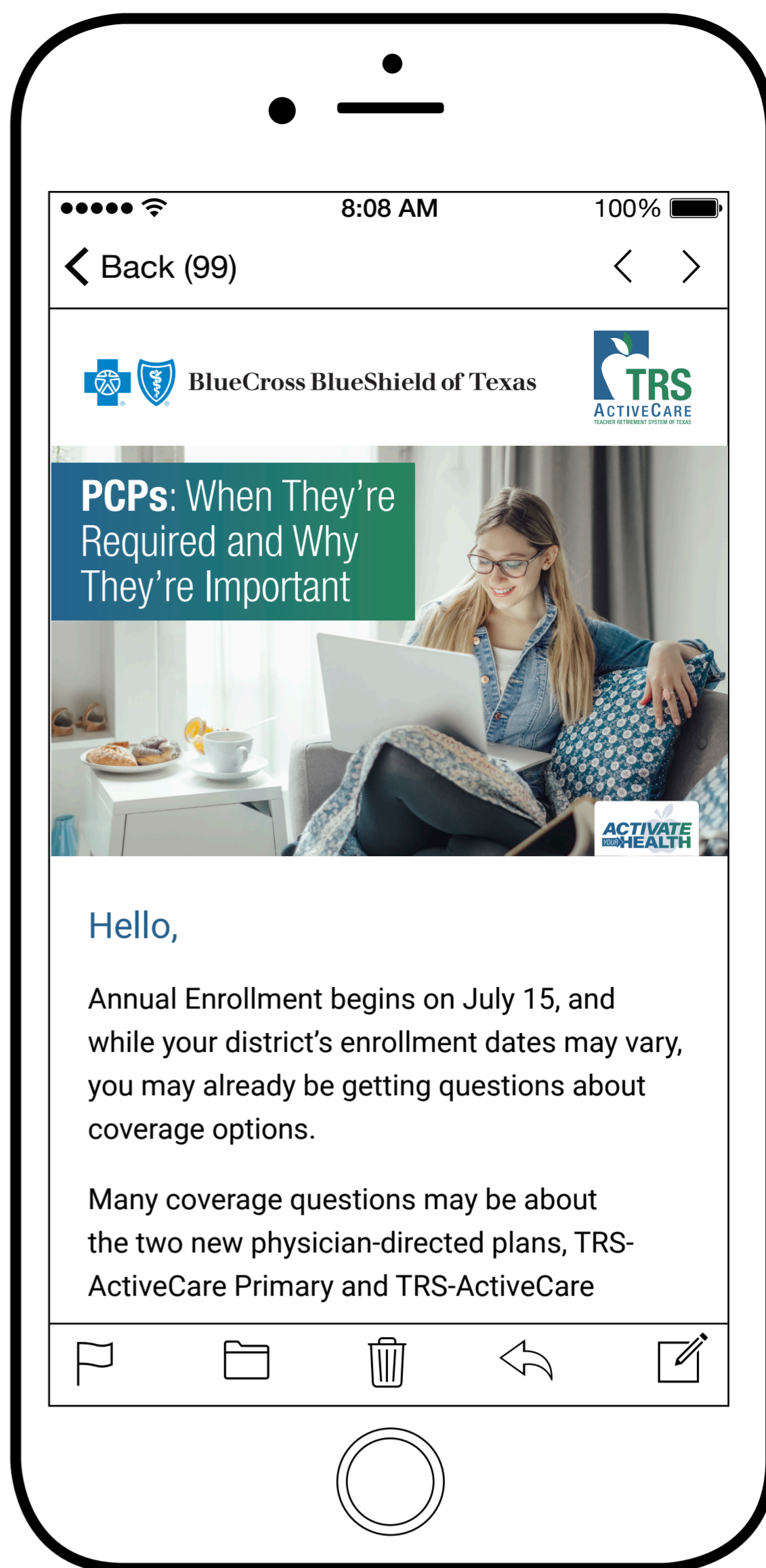
To find a PCP using Provider Finder:

- Click TRS-ActiveCare Primary or TRS-ActiveCare Primary+.
- Search by Name or Category.
- If you know the name of the doctor you want as your PCP, enter it in the search bar.
- If you don't have a PCP in mind, search by Category. Select Medical Care from the Browse by Category dropdown, then select Primary Care.
- Choose a provider type to narrow your search.
- Once you choose a PCP from the search results, locate the 10-digit PCP ID number at the top of the page under Provider Highlights.
- Copy that 10-digit PCP number and paste it into your enrollment application.

You can also call a Personal Health Guide at [1-866-355-5999](tel:1-866-355-5999) from 7 am - 6 pm to help you choose a PCP.

If you're looking for peace of mind from your health care coverage this year, the TRS-ActiveCare Primary or TRS-ActiveCare Primary+ plans may be right for you.

Blue Cross and Blue Shield of Texas, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association



We're excited to work together and look forward to a successful year!

Sincerely,

The TRS District Ambassadors Team

www.bcbstx.com/trsactivecare

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To get help and information in your language at no cost, call the customer service number on the back of your member card, or see our [Language Assistance](#) page for more information.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-710-6984 (TTY: 711).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-710-6984 (TTY: 711).

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