New Annual Enrollment Resources | view in <u>Web Browser</u>



BlueCross BlueShield of Texas

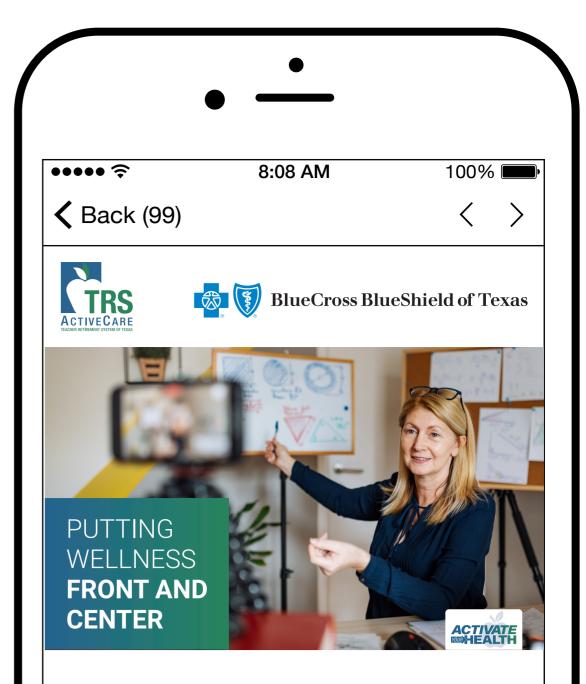
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We hope your Annual Enrollment is going smoothly, or that you're excited and well-prepared if yours has yet to begin.

This year's TRS-ActiveCare plans include several <u>wellness tools</u> as well as information and support to help your employees live a healthy life. Employees can learn how to improve their wellbeing using a range of online programs.

**See a doctor without leaving the house** – With <u>TRS Virtual Health</u>, they'll be able to connect with a board-certified doctor over the phone or online to treat minor medical and mental health conditions or get a prescription filled.

Talk to a nurse any time, day or night - Employees will be able to call the 24/7 Nurseline



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at 1-866-355-5999 with questions about fevers, burns and other health issues – or for help deciding where to go for care – no matter what time it is.<sup>‡‡</sup>

**Get healthy on their schedule** – The interactive <u>Well onTarget</u><sup>®</sup> program will put personalized tools and resources at employees' fingertips. They'll be able to take a Health Assessment, access wellness videos or podcasts, use built-in tracking tools to reach health goals, and earn and redeem Blue Points<sup>™</sup> in the rewards mall.

**Get pregnancy and parenting help** – Whether they're already pregnant or looking to have a baby, apps from <u>Ovia Health</u><sup>®</sup> will walk your employees through fertility, pregnancy and parenting.<sup>++</sup> Participants who have high-risk pregnancies will also be able to get personal support from Blue Cross and Blue Shield of Texas' (BCBSTX) maternity specialists.

**Get extra support** – A health advisor may call to support participants if they've had an injury, surgery, serious illness or hospital stay.

**Prioritize mental health** – Your employees' coverage will include mental health benefits for help with conditions like depression, anxiety and stress.

Don't forget - Personal Health Guides are available at 1-866-355-5999 from 7 am - 6 pm for questions about benefits and to help employees choose the right coverage.

Please copy and paste the content below and send it to your employees.





## YOUR HEALTH

Your TRS-ActiveCare health coverage for 2020-21 will include several wellness tools, as well as information and support to help you live your healthiest life. This year, you can improve your wellbeing with a range of online programs.

**See a doctor without leaving the house** – With <u>TRS Virtual Health</u>, you'll be able to connect with a board-certified doctor over the phone or online to treat minor medical and mental health conditions or get a prescription filled.

Talk to a nurse any time, day or night – You'll be able to call the 24/7 Nurseline at 1-866-355-5999 with questions about fevers, burns and other health issues – or for help deciding where to go for care – no matter what time it is.<sup>‡‡</sup>

**Get healthy on your schedule** – The interactive <u>Well onTarget</u><sup>®</sup> program will put personalized tools and resources at your fingertips. Take a Health Assessment, access wellness videos or podcasts, use built-in tracking tools to reach health targets, and earn Blue Points<sup>SM</sup> that you'll be able to redeem for things like books, music and sporting goods.

**Get pregnancy and parenting help** – Are you pregnant or planning to have a baby? Apps from <u>Ovia Health</u><sup>®</sup> will walk you through fertility, pregnancy, and parenting. Blue Cross and Blue Shield of Texas also has dedicated maternity specialists for those with high-risk pregnancies.

**Get extra support** – A health advisor may call you to offer assistance if you've been injured, in the hospital or had surgery or a severe illness.

Prioritize mental health – Your health plan will include mental health benefits, so you can get help with conditions like depression, anxiety and stress. Those who enroll in TRS-ActiveCare Primary and TRS-ActiveCare Primary+ will only pay a \$30 copay for outpatient mental health visits.

Don't forget Personal Health Guides are available at 1-866-355-5999 from 7 am - 6 pm for questions about benefits and to help you choose the right health plan.

Ovia Health is an independent company that provides maternity and family benefits solutions for Blue Cross and Blue Shield of Texas.

The Well onTarget program is offered to you as a part of your employer-sponsored benefits. Participation in the Well onTarget program, including the completion of a Health Assessment, is voluntary and you are not required to participate. Visit Well onTarget for complete details and terms and conditions.

‡‡ For medical emergencies, call 911. This program is not a substitute for a doctor's care. Talk to your doctor about any health questions or concerns.

Blue Points Program Rules are subject to change without prior notice. See the Program Rules on the Well onTarget Member Wellness Portal at wellontarget.com for further information.

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As always, thank you for all you do. If we can be of further support in any way, please don't hesitate to reach out to your District Ambassador.

Sincerely, The TRS District Ambassadors Team

## www.bcbstx.com/trsactivecare

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Blue Cross and Blue Shield of Texas complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, sex, gender identity, age, sexual orientation, health status or disability. See our full <u>non-discrimination notice and contacts</u>.

To get help and information in your language at no cost, call the customer service number on the back of your member card, or see our Language Assistance page for more information.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-710-6984 (TTY: 711).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-710-6984 (TTY: 711).

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