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Has your district's Annual Enrollment already started? Or are you counting down the days? Either way, we're here to offer some added support.

There are several upcoming training sessions that can help you with Annual Enrollment for TRS-ActiveCare, whether you use bswift or a Third-Party Administrator (TPA) system for enrollment:

[bswift 101 – Aug. 5, 2 pm – 3 pm](#)

This is for districts that use bswift for enrollment. You'll review the employee process, primary care provider (PCP) selection, the Ask Emma decision tool, and the Benefits Administrator approval process, plus reporting, billing and exceptions.

[bswift for TPA Users – July 22, 10:30 am - 11:30 am and Aug. 13, 2 pm – 3 pm](#)

This is for districts that use a TPA for enrollment. This training will cover bswift reporting, billing, exceptions and how to make the most of Ask Emma in your district.

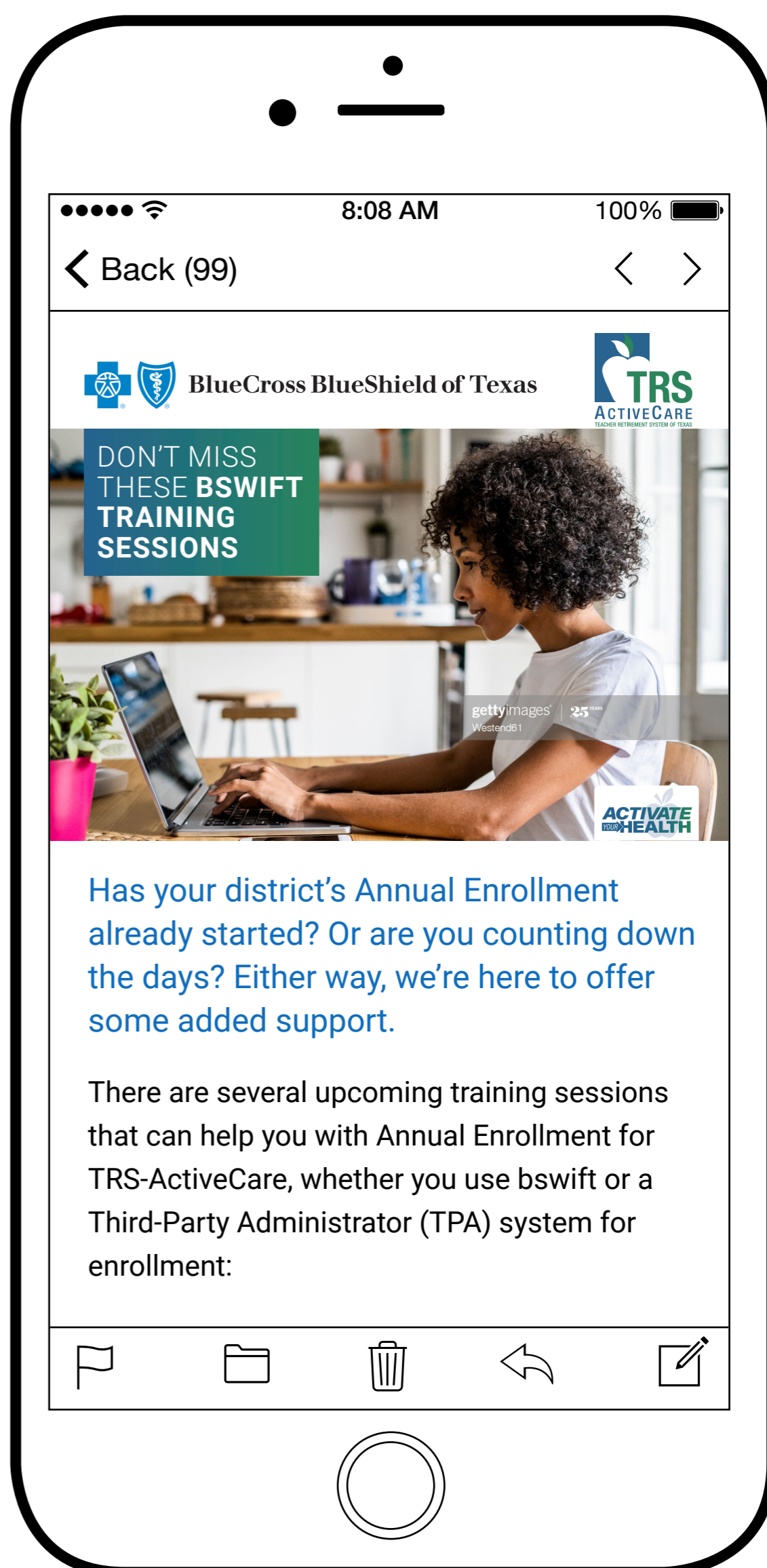
[September Billing Refresher – Sept. 15, 11 am – 12 pm](#)

This training will focus on September bills, including how to review them and submit discrepancies.

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Don't forget, [Ask Emma™](#) is available now to guide your employee's decision about their health plan!

Please copy and paste the content below and send to your employees. Don't forget to choose the text that fits your district's Annual Enrollment scenario and delete the inapplicable text before sending!



Has your district's Annual Enrollment already started? Or are you counting down the days? Either way, we're here to offer some added support.

There are several upcoming training sessions that can help you with Annual Enrollment for TRS-ActiveCare, whether you use bswift or a Third-Party Administrator (TPA) system for enrollment:



[Prompt 1]
The time is here! Annual Enrollment for your district is open, and it's time to choose your coverage.

[Prompt 2]
The time is almost here! Annual Enrollment for your district will open soon, so it's time to review your coverage options.

As you're deciding which TRS-ActiveCare health plan is right for you this year, keep a few important features of the brand-new TRS-ActiveCare Primary plan in mind. This plan has the lowest premium and copays for doctor visits and generic drugs - before you meet the deductible.

This plan also offers \$30 copays for mental health and therapies, so you can affordably take advantage of mental health services for conditions such as depression, anxiety and substance misuse, as well as therapies including physical therapy, occupational therapy and speech therapy.

The Primary plan also offers:

- \$0 preventive care and labs** – This includes annual routine physicals, recommended vaccines, and screenings for things like diabetes, cancer, or depression.
- \$0 telemedicine visits** – See a board-certified physician over the phone or online through TRS Virtual Health for minor medical and mental health conditions or get a prescription filled without having to step into a doctor's office!
- You choose a PCP** – Choose a primary care provider (PCP) from Blue Cross and Blue Shield of Texas' (BCBSTX) statewide network to be your health care ally and refer you to specialists when needed.

You can learn more about how the TRS-ActiveCare Primary plan compares to the other 2020-21 plans [here](#).

Explore the easy-to-use [Provider Finder®](#), to search for doctors by location, name, and more. Use [Ask Emma™](#), our personalized decision tool, to help you find the best coverage based on your needs.

Need more help choosing your coverage or have any questions about this year's plans? Call 1-866-355-5999 from 7 am - 6 pm to speak to a Personal Health Guide.

As always, thank you for all you do. If we can be of further support in any way, please don't hesitate don't reach out to your District Ambassador.

Sincerely,
The District Ambassadors Team

www.bcbstx.com/trsactivecare

bswift is an independent company that contracts directly with TRS to administer their enrollment platform. bswift does not offer any Blue products or services. They are solely responsible for the products and services they do provide.

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To get help and information in your language at no cost, call the customer service number on the back of your member card, or see our [Language Assistance page](#) for more information.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-710-6984 (TTY: 711).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-710-6984 (TTY: 711).

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