

Amarillo Medical Specialists leave Blue Cross and Blue Shield of Texas provider networks

As you may know, Blue Cross and Blue Shield of Texas has been negotiating new contracts with **Amarillo Medical Specialists providers**. We've worked hard to try and reach a resolution. However, we were unable to find common ground.

Amarillo Medical Specialists is now out of network

Effective **May 1, 2026**, **Amarillo Medical Specialists providers** no longer participate in some networks at BCBSTX. This means if participants use Amarillo Medical Specialists providers for non-emergency care:

- Services may be paid at the out-of-network benefit level, which may increase their out-of-pocket costs.
- Services may not be paid at all for TRS-ActiveCare Primary and TRS-ActiveCare Primary+ plans.
- They may also be billed more than the allowable amount.

Finding new providers

This may impact participants who are currently or planning to get care with an Amarillo Medical Specialists provider. Our goal in contract negotiations is always to get participants access to quality, cost-effective health care.

Please inform your employees of this outcome and that our primary focus now is to ensure an easy transition to other doctors and hospitals for care.

They can visit [Provider Finder](#)[®] to find in-network health care providers and facilities. They can also call a Personal Health Guide, 24 hours a day, seven days a week, at [1-866-355-5999](tel:1-866-355-5999) for help or questions about their health plan.

Continuity of care

We're here to help participants continue their care. They can contact a PHG about:

- ongoing treatment or prior authorizations on file
- whether they qualify for transition of care benefits
- help filling out a [transition of care form](#)

In the case of a life-threatening illness or injury, participants should call 911 or go to the nearest emergency room right away. Emergency services are always covered at the in-network benefit level.

The status of a contract negotiation can change frequently. Visit [Negotiation with Amarillo Medical Specialists](#) to get the latest information.

www.bcbstx.com/trsactivecareba



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