



# Negotiation with Shannon Medical Center

**Shannon Medical Center** notified Blue Cross and Blue Shield of Texas that they intend to leave our networks on **May 23, 2025**. This affects many plans at BCBSTX, not just TRS-ActiveCare. Here’s what you need to know:

## What This Means

If BCBSTX and Shannon don’t sign **new contracts before May 23, 2025**, **Shannon hospitals won’t be in network for health plans at BCBSTX**, including TRS-ActiveCare plans, on May 23. BCBSTX is working closely with Shannon leadership and hopes to sign new contracts before that date.

## Why We’re Reaching Out

This may impact participants if Shannon goes out of network. **BCBSTX can help make their move to other hospitals as seamless as possible** if they need new care options on or after **May 23, 2025**:

- They can always access in-network hospitals and facilities in BCBSTX’s robust network.
- BCBSTX will work with them on continuing their care, if eligible.
- BCBSTX can help them schedule a visit with other in-network providers.

**In the case of a life-threatening illness or injury, participants should call 911 or go to the nearest emergency room right away. TRS-ActiveCare will always cover emergency services at the in-network benefit level.**

They can call a Personal Health Guide at **1-866-355-5999** anytime to find new doctors or for help with their plan.

For the latest information, check [Negotiation with Shannon](#).

[www.bcbstx.com/trsactivecareba](http://www.bcbstx.com/trsactivecareba)



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