



Will you get a new TPA this plan year?

You must take action when you get a new Third-Party Administrator (TPA). These are the dates and information you need to know.

Your new TPA is responsible for:

- sending 2022-23 coverage change files to bswift[®]
- capturing 2023-24 TRS-ActiveCare Annual Enrollment elections
- sending 2023-24 Annual Enrollment election files to bswift

Does your new TPA cover other TRS-ActiveCare districts?

If so, you must submit a bswift change form between now and May 12, 2023 to allow for comprehensive system and file testing before Annual Enrollment.

Change form submitted by:	Earliest enrollment using your new TPA:
April 1	June 5
May 12	July 7

If not, you must submit a bswift change form by April 25, 2023, because the comprehensive system and file testing will take more time. Ask your TPA if you're not sure.

Change form submitted by:	Earliest enrollment using your new TPA:
April 25	August 4

Will you get a new TPA on or after May 13, 2023?

If so, go through Annual Enrollment using your current TPA. We recommend you wait to submit a bswift change form on or after May 13 to process enrollments starting Oct. 6, 2023. Waiting will allow Annual Enrollment elections and post-enrollment updates to occur in the same system.

Change form submitted by:	Earliest enrollment using your new TPA:
May 13 – August 1	October 6
September 1	November 3

Sincerely, The TRS-ActiveCare Team

