



Negotiation with Southwestern Health Resources

Our contracts with **Southwestern Health Resources** in North Texas expire on **April 1, 2025**. SWHR includes **Texas Health Resources** and **UT Southwestern** hospitals, facilities and doctors. This affects many plans at Blue Cross and Blue Shield of Texas, not just TRS-ActiveCare. Here’s what you need to know:

What This Means

If BCBSTX and SWHR don’t sign **new contracts before April 1, 2025**, **THR and UTSW hospitals, health care facilities, doctors and health care professionals won’t be in network for health plans at BCBSTX**, including TRS-ActiveCare plans, on April 1. BCBSTX is working closely with SWHR leadership and hopes to sign new contracts before that date.

Why We’re Reaching Out

This may impact participants if SWHR goes out of network. **BCBSTX can help make their move to other doctors, hospitals and facilities as seamless as possible** if they need new care options on or after **April 1, 2025**:

- They can always access in-network hospitals and facilities in BCBSTX’s robust network.
- BCBSTX will work with them on continuing their care, if eligible.
- BCBSTX can help them schedule a visit with other in-network providers.

In the case of a life-threatening illness or injury, participants should call 911 or go to the nearest emergency room right away. Emergency services are always covered at the in-network benefit level.

They can call a Personal Health Guide at **1-866-355-5999** anytime to find new doctors or for help with their plan.

For the latest information, check [Negotiation with Southwestern Health Resources](#).

www.bcbstx.com/trsactivecareba



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