

# Negotiation with Medical City Healthcare

Blue Cross and Blue Shield of Texas is negotiating new contracts with **HCA Healthcare** in North Texas, known as **Medical City Healthcare** in the Dallas-Fort Worth area. This affects many BCBSTX plans, not just TRS's. Here's what you need to know:

**If we don't reach an agreement by April 1, 2024, HCA hospitals and other facilities won't be in network for TRS-ActiveCare health plans, starting on that date.**

BCBSTX is working closely with HCA leadership to sign new contracts by April 1, 2024. We'll let participants know about the negotiations in the next few days.

If BCBSTX and HCA don't reach an agreement, or if participants would like to find a new provider, we can help.

Participants can visit [Provider Finder](#)<sup>®</sup> to find a new Primary Care Provider or other in-network health care provider.

They can also call **1-866-355-5999** or chat on the BCBSTX App, 24/7 to connect with a Personal Health Guide who can ensure their health care has no gaps. They can also help participants find a new provider and answer questions about their health plan and benefits.

For the latest information, check [Negotiation with Medical City](#).

Thank you again for all you do,  
Your TRS-ActiveCare Team

[www.bcbstx.com/trsactivecareba](http://www.bcbstx.com/trsactivecareba)



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