



Negotiation with Medical City Healthcare

Blue Cross and Blue Shield of Texas (BCBSTX) is **negotiating new contracts with Medical City Healthcare (Medical City)** in the Dallas-Fort Worth area. This affects many BCBSTX plans, not just TRS's. **If we don't reach an agreement by April 1, 2023, Medical City hospitals and surgery centers won't be in network for TRS-ActiveCare health plans, starting on that date.**

BCBSTX is working closely with Medical City leadership to sign new contracts by March 31. We'll let participants know about the negotiations in the next few days.

If BCBSTX and Medical City don't reach an agreement, or if participants would like to find a new provider, we can help.

Participants can visit [Provider Finder®](#) to find a new Primary Care Provider or other in-network health care provider or facility. If a Medical City hospital is the only option in your employees' area during an emergency, they can still use it. TRS-ActiveCare always covers emergency services at the in-network level.

They can also call **1-866-355-5999**, or chat on the BCBSTX App, 24/7 to connect with a Personal Health Guide who can ensure their health care has no gaps. They can also help participants find a new provider and answer questions about their health plan and benefits.

For the latest information, check [Negotiation with Medical City](#).

[Learn More](#)

Thank you again for all you do,
Your TRS-ActiveCare Team

www.bcbstx.com/trsactivecareba



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