

We're here to support you this holiday season | view in [Web Browser](#)



Hello,

On behalf of everyone at TRS and Blue Cross and Blue Shield of Texas (BCBSTX), we wish you Happy Holidays and thank you for your collaboration during this unique year. We hope everyone can celebrate and enjoy the season.

We want to make sure you and your employees can always get the support you need, so we're sharing our holiday hours.

**BCBSTX will be closed:**

<b>Christmas Eve</b>	Friday, Dec. 24
<b>New Year's Eve</b>	Friday, Dec. 31

**Please note:** Personal Health Guides will be unavailable on these days. **However, the 24/7 Nurseline is open 365 days a year.** Participants can call **1-833-968-1770**, anytime, day or night, for help with non-urgent conditions or to find out where they should go for care.

**TRS Virtual Health** is also an option. Participants can use **Provider Finder®** for help finding an in-network provider or facility.

**TRS will be closed:**

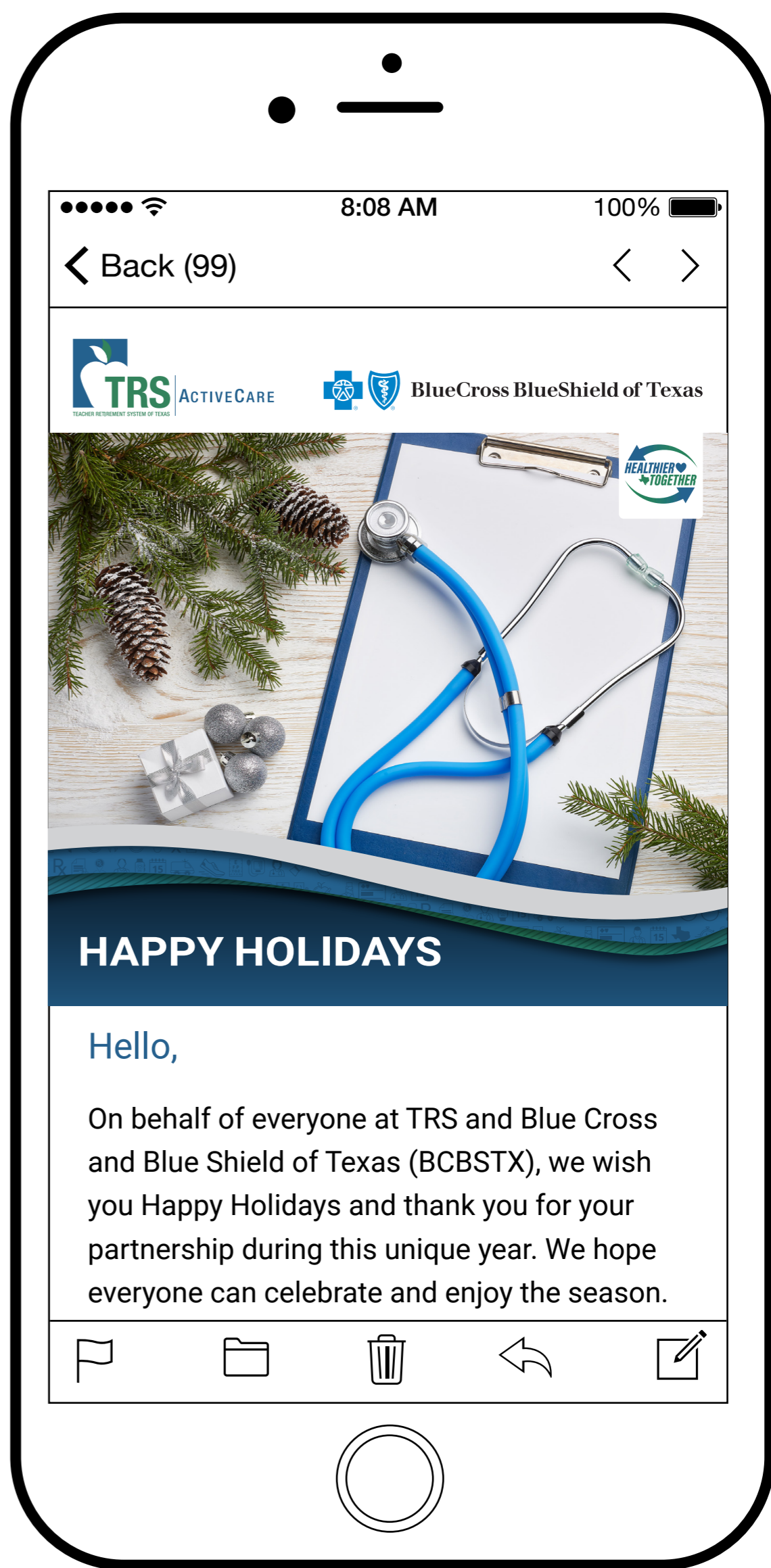
<b>Day before Christmas Eve</b>	Thursday, Dec. 23
<b>Christmas Eve</b>	Friday, Dec. 24
<b>Monday after New Year's Day</b>	Monday, Jan. 3

**bswift will be closed:**

<b>New Year's Eve</b>	Friday, Dec. 31
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You can always visit the [bswift website](#) for billing and training information or the [Benefits Administrator website](#) for TRS-ActiveCare resources.

**Please copy and paste the following information and email it to your employees.** We hope you have a wonderful holiday season.



**TRS AND BCBSTX HOLIDAY HOURS**

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Sincerely,  
Your TRS-ActiveCare team

[www.bcbstx.com/trsactivecareba](http://www.bcbstx.com/trsactivecareba)

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