

Universal Health Services, Inc. contract negotiations

As you may know, Blue Cross and Blue Shield of Texas received a termination notice from Universal Health Services, Inc. stating its intent to leave all BCBSTX provider networks, including the network for the TRS-ActiveCare health plan, on **Nov. 22, 2023**. We've worked hard to try and reach a resolution. However, we were unable to find common ground.

UHS is now out of network

Effective immediately, UHS behavioral health hospitals no longer participate in BCBSTX or TRS-ActiveCare networks. This means if participants see UHS providers for non-emergency care:

- Services may be paid at the out-of-network benefit level, which may increase their out-of-pocket costs.
- Services may not be paid at all for participants in the TRS-ActiveCare Primary and TRS-ActiveCare Primary+ plans.
- Participants may also be billed more than the allowable amount.

Finding new providers

Our goal in contract negotiations is always to give participants access to quality, cost-effective health care. Our primary focus now is to ensure an easy transition to other behavioral health hospitals for care.

Participants can visit [Provider Finder](#)[®] to find a behavioral health hospital. You can also call a Personal Health Guide, 24 hours a day, seven days a week, at **1-866-355-5999** for help or for questions about your health plan.

Continuity of care

We're here to help you with continuity of care. Contact a PHG about:

- ongoing treatment or prior authorizations on file
- whether they qualify for transition of care benefits
- help [filling out a transition of care form](#) 📄

Visit the [TRS-ActiveCare Business Administrator website](#) 🌐 for more information.

www.bcbstx.com/trsactivecareba



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