



Negotiation with Hendrick Health

Hendrick Health notified Blue Cross and Blue Shield of Texas that they intend to leave our networks on **Dec. 1, 2025**. This affects many plans at BCBSTX, not just TRS's.

What This Means

Participants are our priority. BCBSTX wants to reach an agreement that will continue to give them access to quality care at fair prices.

If BCBSTX and Hendrick don't sign **new contracts before Dec. 1, 2025, Hendrick providers and facilities won't be in network for health plans at BCBSTX**, including their TRS-ActiveCare plan. BCBSTX is working closely with Hendrick leadership and hopes to sign new contracts before that date.

Why We're Reaching Out

This may impact participants who are currently or planning to get care with a Hendrick provider. Please inform your employees of this negotiation and that **BCBSTX can help make their move to other doctors, hospitals and facilities as seamless as possible**. If they need new care options on or after **Dec. 1, 2025**:

- They can always access in-network hospitals and facilities in BCBSTX's robust network.
- BCBSTX will work with them on continuing their care, if eligible.
- BCBSTX can help them schedule a visit with other in-network providers.

In the case of a life-threatening illness or injury, participants should call 911 or go to the nearest emergency room right away. Emergency services are always covered at the in-network benefit level.

They can call a Personal Health Guide at [1-866-355-5999](tel:1-866-355-5999) anytime to find new doctors or for help with their plan.

The status of a contract negotiation can change frequently. Visit [Negotiation with Hendrick Health](#) to get the latest information.

www.bcbstx.com/trsactivecareba



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