

Important information about TRS-ActiveCare provider networks



Blue Cross and Blue Shield of Texas (BCBSTX) is negotiating new contracts with Ascension Seton in the Hill Country and Central Texas. This affects many BCBSTX plans, not just TRS's. **If we don't reach an agreement by Feb. 1, 2023, Ascension Seton hospitals and surgery centers won't be in network for TRS-ActiveCare health plans.**

BCBSTX is working closely with Ascension Seton leadership to sign new contracts by Jan. 31. We'll let participants know about the negotiations as soon as possible.

If BCBSTX and Ascension Seton don't reach an agreement, or if participants would like to find a new provider, we can help.

Participants can visit [Provider Finder](#) to find a new Primary Care Provider or other in-network health care provider or facility.

They can also call **1-866-355-5999**, or chat through the **BCBSTX App**, 24/7 to connect with a Personal Health Guide who can ensure there are no gaps in their health care. They can help with finding a new provider or answering questions about their health plan and benefits.

For the latest information, check the [Negotiation with Ascension Seton microsite](#).

[Get More Information](#)

[www.bcbstx.com/trsactivecareba](http://www.bcbstx.com/trsactivecareba)



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