

STAR Kids

Pharmacies

Farmacias del programa

STAR Kids

**CENTRAL SERVICE AREA/ÁREA DE SERVICIO DEL
CENTRO DE TEXAS**

If you have questions, you may call us at **1-877-688-1811** (TTY 711) or visit our website at www.bcbstx.com/starkids.

Si tiene preguntas, llámenos al **1-877-688-1811** (TTY 711) o visite nuestro sitio web en espanol.bcbstx.com/starkids.

October 2024/Octubre 2024

Blue Cross and Blue Shield of Texas, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

Blue Cross and Blue Shield of Texas, una división de Health Care Service Corporation, A Mutual Legal Reserve Company, licenciataria independiente de Blue Cross and Blue Shield Association

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A. Introduction/Introducción

A1. Welcome to Blue Cross and Blue Shield of Texas STAR Kids

This directory lists pharmacies in your area that are available to you. This directory provides a list of pharmacies included in the STAR Kids network. For the most up-to-date list of Blue Cross and Blue Shield of Texas (BCBSTX) STAR Kids pharmacies, please visit www.bcbstx.com/starkids and go to 'Find a Doctor, Hospital, or Pharmacy.'

This list is not a recommendation of any health professional.

The list may change at any time. To find out which pharmacies are in the BCBSTX STAR Kids network, you can call us at **1-877-688-1811** (TTY **711**) or look on our website at www.bcbstx.com/starkids and go to 'Find a Doctor, Hospital, or Pharmacy.' Members can print a list of pharmacies from the website or request the list from the Customer Advocate department.

A2. Le damos la bienvenida al programa STAR Kids de Blue Cross and Blue Shield of Texas.

Este directorio enumera las farmacias en su localidad que tiene a su disposición. Este directorio incluye una lista de farmacias que forman parte de la red del programa STAR Kids. Para obtener la lista más actualizada de las farmacias del programa STAR Kids de Blue Cross and Blue Shield of Texas (BCBSTX), visite espanol.bcbstx.com/starkids y haga clic en 'Buscar un médico, hospital o farmacia'.


Esta lista no pretende ser una recomendación de ningún profesional de la salud.

La lista puede cambiar en cualquier momento. Para averiguar qué farmacias forman parte de la red del programa STAR Kids, llámenos al **1-877-688-1811** (TTY **711**) o visite nuestro sitio web espanol.bcbstx.com/starkids y dirijase a la sección "Find a Doctor, Hospital, or Pharmacy" (Buscar un médico, hospital o farmacia) para dar clic en 'Buscar un médico, hospital o farmacia'. Los asegurados pueden imprimir una lista de farmacias desde el sitio web o solicitar una al departamento de especialistas en Servicio al Cliente.

B. Symbols/Símbolos

B1. Symbols and Keys

There are symbols in this pharmacy directory that note which pharmacies offer durable medical equipment (DME). Please see below:

Key	
Durable Medical Equipment Provider	
Open 24 Hours 7 Days a Week	24HR
This Location is Handicap Accessible	HA


Please read your BCBSTX STAR Kids Member Handbook. The handbook tells you how your health plan works and which services are covered and which are not.

BCBSTX works hard to keep our provider information up to date so you know which pharmacies you can use.

Pharmacy information can change. We want to hear from you if you are not able to find a pharmacy that near you. Please call the Customer Advocate department at **1-877-688-1811** and tell us. We can have someone help you find a pharmacy that is near you.

B2. Símbolos y Claves

Hay símbolos en este directorio de farmacias que indican qué farmacias ofrecen equipo médico duradero (DME, en inglés). Ver a continuación:

Key	
Proveedor de Equipo Médico Duradero	
Abierta las 24 horas, los 7 días de la semana	24HR
Ubicación accesible para discapacitados	HA

Por favor, lea su Manual del asegurado del programa STAR Kids de BCBSTX. El manual le indica cómo funciona su cobertura médica y qué servicios están incluidos en la cobertura y cuáles no.

En BCBSTX nos esforzamos por mantener nuestro directorio al día para que usted sepa con seguridad a qué farmacias puede acudir. Deseamos que nos informe si no puede encontrar una farmacia cerca de usted. Para hacerlo, puede llamar al departamento de especialistas en Servicio al Cliente al **1-877-688-1811**. Alguien le ayudará a encontrar una farmacia.

C. List of Network Providers

Our network continues to grow. If you do not see a provider you are looking for, call us at **1-877-688-1811** (TTY 711) and we will work with you so you can continue to see your current provider.

Nuestra red está en expansión constante. Si no encuentra al proveedor que busca, llámenos al **1-877-688-1811** (TTY 711) y haremos los arreglos necesarios para que continúe consultando con su proveedor.

C1. Pharmacies/Farmacias

BELLVILLE

**BROOKSHIRE BROTHERS
PHARMACY**
720 SOUTH FRONT ST
BELLVILLE TX 77418
(979) 865-8380
HA

WALTER'S PHARMACY, INC.
250 W PALM ST
BELLVILLE TX 77418
(979) 865-3696

SEALY

CVS PHARMACY #08388
802 MEYER ST
SEALY TX 77474
(979) 885-3538
HA

SEALY PHARMACY
707 MEYER ST
SEALY TX 77474
(979) 256-3045
HA

WALGREENS #10681
1808 MEYER ST
SEALY TX 77474
(979) 877-0251
HA

WALMART PHARMACY 10-0437
310 OVERCREEK WAY
SEALY TX 77474
(979) 627-0102
HA

BELTON

**BAYLOR SCOTT & WHITE PHARMACY
#229**
309 LAKE ROAD
BELTON TX 76513
(254) 933-6000
HA

CVS PHARMACY #10414
2849 N MAIN ST
BELTON TX 76513
(254) 933-7553
HA

HEB PHARMACY
2509 NORTH MAIN ST.
BELTON TX 76513
(254) 939-0843
HA

WALGREENS #10392
100 LAKE RD
BELTON TX 76513
(254) 939-5628
HA

WALMART PHARMACY 10-1232
2604 NORTH MAIN ST
BELTON TX 76513
(254) 939-7664
HA

HARKER HEIGHTS

CVS PHARMACY #17438
201 E CENTRAL TEXAS EXPY
HARKER HEIGHTS TX 76548
(254) 953-5881
HA

HEB PHARMACY
601 INDIAN TRAIL
HARKER HEIGHTS TX 76548
(254) 699-8810
HA

SAM'S PHARMACY 10-6245
600 WEST CENTRAL TEXAS
EXPRESSWAY
HARKER HEIGHTS TX 76548
(254) 415-4892
HA

WALGREENS #10730
400 E FM 2410 RD
HARKER HEIGHTS TX 76548
(254) 680-3499
HA

WALMART PHARMACY 10-3319
2020 HEIGHTS DRIVE
HARKER HEIGHTS TX 76548
(254) 699-3222
HA

WALMART PHARMACY 10-6459

960 E FM 2410
HARKER HEIGHTS TX 76548
(254) 892-6994
HA

KILLEEN

WALGREENS #11130
3802 E ELMS RD
KILLEEN TX 76542
(254) 680-4009
HA

KILLEEN

**ADVENTHEALTH CENTRAL TEXAS
OUTPATIENT PHARMACY**
2201 S. CLEAR CREEK RD
KILLEEN TX 76549
(254) 519-8272
HA

**BAYLOR SCOTT & WHITE
PHARMACY #231**
2500 CROSS DR
KILLEEN TX 76543
(254) 953-7777
HA

BELLRX DISCOUNT PHARMACY
2710 S CLEAR CREEK RD
KILLEEN TX 76549
(254) 781-2400
HA

CVS PHARMACY #10221
2502 TRIMMIER RD
KILLEEN TX 76542
(254) 554-0580
HA

CVS PHARMACY #10585
3300 W STAN SCHLUETER LOOP
KILLEEN TX 76549
(254) 526-4566
HA

HEB PHARMACY
1101 W STAN SCHLUETER LP
KILLEEN TX 76549
(254) 519-2760
HA

HEB PHARMACY
2511 TRIMMIER RD
KILLEEN TX 76542
(254) 634-2370
HA

KILLEEN PHARMACY
218 E AVENUE B
KILLEEN TX 76541
(254) 247-3979
HA

WALGREENS #10711
1000 E CENTRAL TEXAS EXPY
KILLEEN TX 76541
(254) 526-4258
Open 24 Hours 7 Days a Week
HA

WALMART PHARMACY 10-0407
1400 LOWES BLVD
KILLEEN TX 76542
(254) 526-4433
HA

WALMART PHARMACY 10-3449
3801 W STAN SCHLUETER LOOP
KILLEEN TX 76549
(254) 669-6133
HA

WALMART PHARMACY 10-3450
2900 CLEAR CREEK ROAD
KILLEEN TX 76549
(254) 669-6808
HA

WALMART PHARMACY 10-6286
3404 W STAN SCHLUETER LOOP
KILLEEN TX 76549
(254) 669-6169
HA

SALADO
BAYLOR SCOTT & WHITE PHARMACY
#232

3525 FM 2484
SALADO TX 76571
(254) 947-7555
HA

BROOKSHIRE BROTHERS
PHARMACY
215 MILL CREEK DR
SALADO TX 76571
(254) 947-3185
HA

TEMPLE
BAYLOR SCOTT & WHITE PHARMACY
#225
146 VERBENA DR
TEMPLE TX 76502
(254) 742-7300
HA

BAYLOR SCOTT & WHITE
PHARMACY #226
1901 SW HK DODGEN LOOP
TEMPLE TX 76502
(254) 935-4888
HA

BAYLOR SCOTT & WHITE PHARMACY
#227
937 CANYON CREEK DR
TEMPLE TX 76502
(254) 774-1600
HA

BAYLOR SCOTT & WHITE PHARMACY
#228
1605 SOUTH 31ST STREET SUITE 19
TEMPLE TX 76508
(254) 215-9100
Open 24 Hours 7 Days a Week
HA

BAYLOR SCOTT & WHITE PHARMACY
#230
514 W. ADAMS
TEMPLE TX 76501
(254) 774-1050
HA

CVS PHARMACY #06835
2674 SOUTH 31ST ST
TEMPLE TX 76504
(254) 773-9953
HA

CVS PHARMACY #17352
3550 S GENERAL BRUCE DR
TEMPLE TX 76504
(254) 295-1058
HA

HEB PHARMACY
1314 WEST ADAMS
TEMPLE TX 76504
(254) 773-4585
HA

HEB PHARMACY
3002 S 31ST ST
TEMPLE TX 76502
(254) 773-2177
HA

KING'S DAUGHTERS PHARMACY
1905 SW H K DODGEN LOOP
TEMPLE TX 76502
(254) 778-1731
HA

SAMS PHARMACY 10-6336
1414 MARLAND WOOD ROAD
TEMPLE TX 76502
(254) 742-1073
HA

WALGREENS #21376
12 OLD WACO RD
TEMPLE TX 76502
(254) 295-1180
HA

WALGREENS #6158
3614 S 31ST ST
TEMPLE TX 76502
(254) 899-8484
HA

WALMART PHARMACY 10-0746
3401 S 31ST STREET
TEMPLE TX 76502
(254) 778-4636
HA

WALMART PHARMACY 10-6929
6801 W ADAMS AVE
TEMPLE TX 76502
(254) 598-7594
HA

BLANCO

BLANCO PHARMACY & WELLNESS
316 PECAN ST
BLANCO TX 78606
(830) 833-4815
HA

JOHNSON CITY

JOHNSON CITY PHARMACY
405 HWY 281 SOUTH
JOHNSON CITY TX 78636
(830) 868-7185
HA

BRYAN

CANCER CLINIC PHARMACY
2215 E VILLA MARIA RD STE 120
BRYAN TX 77802
(979) 977-0193
HA

CALDWELL

BROOKSHIRE BROTHERS PHARMACY
455 HWY 36 N
CALDWELL TX 77836
(979) 567-1446
HA

WALMART PHARMACY 10-0567
475 STATE HIGHWAY 36 N
CALDWELL TX 77836
(979) 567-0234
HA

SOMERVILLE

BROOKSHIRE BROTHERS PHARMACY
16800 SH 36 SOUTH
SOMERVILLE TX 77879
(979) 596-3081
HA

COLUMBUS

COLUMBUS LOCAL PHARMACY
109 SHULT DR. STE F
COLUMBUS TX 78934
(979) 500-4191
HA

WALMART PHARMACY 10-0503
2103 MILAM STREET
COLUMBUS TX 78934
(979) 732-8319
HA

YOUR HOMETOWN PHARMACY
1206 FANNIN ST
COLUMBUS TX 78934
(979) 732-2600
HA

EAGLE LAKE

EAGLE LAKE DRUG STORE
702 S MCCARTY
EAGLE LAKE TX 77434
(979) 234-2502
HA

WEIMAR

THE PHARMACY SHOP
406 YOUENS DR
WEIMAR TX 78962
(979) 725-6713
HA

CANYON LAKE

BROOKSHIRE BROTHERS PHARMACY #79
18275 FM 306
CANYON LAKE TX 78133
(830) 935-3136
HA

CVS PHARMACY #10403
8049 FM 2673
CANYON LAKE TX 78133
(830) 899-9700
HA

LONE STAR PHARMACY
1395 SATTLER RD
CANYON LAKE TX 78132
(830) 964-3615
HA

NEW BRAUNFELS

10 MINUTE PHARMACY
18 GRUENE PARK DR
NEW BRAUNFELS TX 78130
(830) 387-4914
HA

CENTERWELL PHARMACY, INC.
1860 SEGUIN AVE.
NEW BRAUNFELS TX 78130
(830) 387-7558
HA

CVS PHARMACY #07207
210 NORTH BUSINESS IH 35
NEW BRAUNFELS TX 78130
(830) 629-5096
HA

CVS PHARMACY #10947
1910 W STATE HIGHWAY 46
NEW BRAUNFELS TX 78132
(830) 620-9926
HA

CVS PHARMACY #17486
135 CREEKSIDE WAY
NEW BRAUNFELS TX 78130
(830) 608-3281
HA

GENOA HEALTHCARE, LLC
358 LANDA STREET
NEW BRAUNFELS TX 78130
(830) 455-4857
HA

GRUENE ROAD PHARMACY AT HUNTERS VILLAGE
1929 W STATE HIGHWAY 46
NEW BRAUNFELS TX 78132
(830) 221-9030
HA

GRUENE ROAD PHARMACY LLC
910 GRUENE RD # 3
NEW BRAUNFELS TX 78130
(830) 387-4378
HA

HEB PHARMACY
1655 HWY 46 WEST
NEW BRAUNFELS TX 78132
(830) 626-0385
HA

HEB PHARMACY
2965 IH 35 NORTH
NEW BRAUNFELS TX 78130
(830) 620-5100
HA

HEB PHARMACY
651 S WALNUT AVE
NEW BRAUNFELS TX 78130
(830) 609-1944
HA

WALGREENS #10393
1610 W STATE HWY 46
NEW BRAUNFELS TX 78132
(830) 626-7142
HA

WALGREENS #11928
5960 FM 1103
NEW BRAUNFELS TX 78132
(830) 620-5025
HA

WALGREENS #13086
1944 S SEGUIN AVE
NEW BRAUNFELS TX 78130
(830) 620-0009

HA
WALGREENS #6337
1160 S BUSINESS IH35
NEW BRAUNFELS TX 78130
(830) 620-7979
HA

WALGREENS #9394
1210 N BUSINESS IH 35
NEW BRAUNFELS TX 78130
(830) 626-3364
HA

WALMART PHARMACY 10-0865
1209 S INTERSTATE 35
NEW BRAUNFELS TX 78130
(830) 629-9011
HA

SPRING BRANCH
CVS PHARMACY #10428
19995 STATE HIGHWAY 46 W
SPRING BRANCH TX 78070
(830) 438-8001
HA

HEB PHARMACY
20725 HWY 46 WEST
SPRING BRANCH TX 78070
(830) 438-4010
HA

SPRING BRANCH PHARMACY
18830 FORTY SIX PARKWAY
SPRING BRANCH TX 78070
(830) 885-7770
HA

WALGREENS #15904
20744 STATE HWY 46
SPRING BRANCH TX 78070
(830) 438-1123
HA

WALMART PHARMACY 10-3056

305 SINGING OAKS
SPRING BRANCH TX 78070
(830) 438-1831
HA

WAXAHACHIE
GENOA HEALTHCARE, LLC
2761 N US HIGHWAY 77
WAXAHACHIE TX 75165
(972) 937-8309
HA

GONZALES
HEB PHARMACY
1841 CHURCH ST
GONZALES TX 78629
(830) 672-6151
HA

MOHRMANN'S DRUG STORE LLC
2405 WINDING WAY
GONZALES TX 78629
(830) 672-2317
HA

WALMART PHARMACY 10-0290
1114 E SARAH DEWITT DR
GONZALES TX 78629
(830) 672-2811
HA

CIBOLO
CVS PHARMACY #10595
200 CIBOLO VALLEY DRIVE
CIBOLO TX 78108
(210) 566-1585
HA

HEB PHARMACY #785
850 FM 1103
CIBOLO TX 78108
(210) 659-1683
HA

NAS PHARMACY AND WELLNESS
791 FM 1103 STE 121
CIBOLO TX 78108
(210) 236-7700

HA

WALMART PHARMACY 10-4115
602 CIBOLO VALLEY DR
CIBOLO TX 78108
(210) 659-9245
HA

NEW BRAUNFELS

CVS PHARMACY #10541
2020 S WALNUT AVE
NEW BRAUNFELS TX 78130
(830) 608-0538
HA

SCHERTZ

CVS PHARMACY #07816
2693 FM 3009
SCHERTZ TX 78154
(210) 658-3087
HA

CVS PHARMACY #11045
5334 FM 1103
SCHERTZ TX 78108
(210) 672-6596
HA

HEB PHARMACY
17460 IH 35 N
SCHERTZ TX 78154
(210) 651-4148
HA

WALGREENS #5963
3801 FM 3009
SCHERTZ TX 78154
(210) 566-3245
HA

WALMART PHARMACY 10-3391
6102 FM 3009
SCHERTZ TX 78154
(210) 651-9079
HA

ZIKAM DRIVE THRU PHARMACY

17323 INTERSTATE 35 N STE 100
SCHERTZ TX 78154
(210) 310-3132
HA

SEGUIN

10 MINUTE PHARMACY # 2
254 S HIGHWAY 123 BYP
SEGUIN TX 78155
(830) 491-5084
HA

CVS PHARMACY #07784
110 S KING ST
SEGUIN TX 78155
(830) 379-9741
HA

HEB PHARMACY
1340 E COURT ST
SEGUIN TX 78155
(830) 379-0160
HA

PARKERS CITY PHARMACY
1005 E COURT ST
SEGUIN TX 78155
(830) 379-1450
HA

SEGUIN PHARMACY
637 W COURT ST STE 100
SEGUIN TX 78155
(830) 433-4820
HA

WALGREENS #9810
1357 E COURT ST
SEGUIN TX 78155
(830) 372-3360
HA

WALMART PHARMACY 10-0901
550 S HIGHWAY 123 BYP
SEGUIN TX 78155
(830) 372-5880
HA

GRANBURY

PECAN DISCOUNT DRUG
9203 PLANTATION DRIVE, STE 1
GRANBURY TX 76049
(817) 573-9344
HA

LAMPASAS

CATTLES PHARMACY
202 N KEY AVE
LAMPASAS TX 76550
(512) 556-5141
HA

HODGES & SARGENT PHARMACY
206 S KEY AVE
LAMPASAS TX 76550
(512) 556-3392
HA

WALMART PHARMACY 10-1073
1710 CENTRAL TEXAS EXPRESSWAY
LAMPASAS TX 76550
(512) 556-6333
HA

HALLETTSVILLE

BROOKSHIRE BROTHERS PHARMACY
1514 N TEXANA
HALLETTSVILLE TX 77964
(361) 798-3229
HA

WALMART PHARMACY 10-1067
1506 NORTH TEXANA
HALLETTSVILLE TX 77964
(361) 798-4379
HA


YOUR HOMETOWN PHARMACY
304 N TEXANA
HALLETTSVILLE TX 77964
(361) 798-5010
HA

SHINER

QUALITY PHARMACY

408 N AVE B
SHINER TX 77984
(361) 594-2262
HA

1605 W 4TH ST 12
CAMERON TX 76520
(254) 697-6583
HA

 **EVERETT'S PHARMACY**
401 W WALLACE
SAN SABA TX 76877
(325) 372-3033
HA

YOAKUM

YOAKUM DISCOUNT PHARMACY
1200 CARL RAMERT DR STE A
YOAKUM TX 77995
(361) 293-6881
HA

YOAKUM DISCOUNT PHARMACY
210 NELSON ST
YOAKUM TX 77995
(361) 741-7455
HA


HORSESHOE BAY

BAY PHARMACY
7407 W FM 2147
HORSESHOE BAY TX 78657
(830) 598-1900
HA

KINGSLAND

KINGSLAND HEALTH MART
306 RANCH ROAD 2900
KINGSLAND TX 78639
(325) 388-4593
HA

LLANO


 **CORNER DRUG STORE**
600 BESSEMER AVE
LLANO TX 78643
(325) 247-4155
HA


CAMERON

BAYLOR SCOTT & WHITE PHARMACY #275
101-A LAFFERTY
CAMERON TX 76520
(254) 605-1150
HA

 **CVS PHARMACY #07729**

ROCKDALE

 **BROOKSHIRE BROTHERS PHARMACY**
725 W CAMERON
ROCKDALE TX 76567
(512) 446-5056
HA

 **WALMART PHARMACY 10-0280**
709 WEST HWY 79
ROCKDALE TX 76567
(512) 446-3401
HA

CONROE

CONROE PHARMACY
3251 INTERSTATE 45 N STE 190
CONROE TX 77304
(936) 693-2506
HA


KINGWOOD

GREENPATH PHARMACY
24000 HIGHWAY 59 N
KINGWOOD TX 77339
(832) 445-0500
HA

SPRING

RIVER POINTE PHARMACY
512 SAWDUST RD
SPRING TX 77380
(936) 828-4337
HA


THE WOODLANDS


 **FM 1488 PHARMACY**
4849 FM 1488 RD STE 1500
THE WOODLANDS TX 77354
(281) 864-1184
HA


SAN SABA


BRENHAM


BAYLOR SCOTT & WHITE PHARMACY #279
207 E. ACADEMY STREET
BRENHAM TX 77833
(979) 337-5680
HA

 **BROOKSHIRE BROTHERS PHARMACY**
303 N AUSTIN PARKWAY
BRENHAM TX 77833
(979) 836-2567
HA

 **HEB PHARMACY**
2508 S DAY STREET
BRENHAM TX 77833
(979) 277-0906
HA

 **NORMAN'S PHARMACY**
2105 S DAY ST
BRENHAM TX 77833
(979) 836-5264
HA

 **WALGREENS #10944**
2411 S DAY ST
BRENHAM TX 77833
(979) 251-7514
HA

 **WALMART PHARMACY 10-0321**
203 HIGHWAY 290 W
BRENHAM TX 77833
(979) 830-1023
HA

**D1. INDEX OF PHARMACIES/ÍNDICES DE FARMACIAS
ALPHABETIC LISTING/Lista en orden alfabético**

	#	
10 MINUTE PHARMACY	9	
10 MINUTE PHARMACY # 2	11	CVS PHARMACY #10221
		CVS PHARMACY #10403
		CVS PHARMACY #10414
		CVS PHARMACY #10428
		CVS PHARMACY #10541
		CVS PHARMACY #10585
		CVS PHARMACY #10595
		CVS PHARMACY #10947
		CVS PHARMACY #11045
		CVS PHARMACY #17352
		CVS PHARMACY #17438
		CVS PHARMACY #17486
		E
		EAGLE LAKE DRUG STORE
		EVERETT'S PHARMACY
		F
		FM 1488 PHARMACY
		G
		GENOA HEALTHCARE, LLC
		GREENPATH PHARMACY
		GRUENE ROAD PHARMACY AT HUNTERS VILLAGE
		GRUENE ROAD PHARMACY LLC
		H
		HEB PHARMACY
		HEB PHARMACY #785
		HODGES & SARGENT PHARMACY
		J
		JOHNSON CITY PHARMACY
		K
		KILLEEN PHARMACY
		KING'S DAUGHTERS PHARMACY
		KINGSLAND HEALTH MART
		L
		LONE STAR PHARMACY
		M
		MOHRMANN'S DRUG STORE LLC
		N
		NAS PHARMACY AND WELLNESS

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Blue Cross and Blue Shield of Texas complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Blue Cross and Blue Shield of Texas does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Blue Cross and Blue Shield of Texas :

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the Civil Rights Coordinator.

If you believe that Blue Cross and Blue Shield of Texas has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Civil Rights Coordinator, Office of Civil Rights Coordinator, 300 E. Randolph St., 35th floor, Chicago, Illinois 60601, **1-855-664-7270**, TTY/TDD: **1-855-661-6965**, Fax: **1-855-661-6960**. You can file a grievance by phone, mail, or fax. If you need help filing a grievance, a Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

1-800-368-1019, 1-800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

English: We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at **1-877-774-8592** (TTY/TDD: **711**). Someone who speaks English/Language can help you. This is a free service.

Spanish: Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al **1-877-774-8592** (TTY/TDD: **711**). Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Chinese Mandarin: 我们提供免费的翻译服务，帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务，请致电 **1-877-774-8592** (TTY/TDD: **711**)。我们的中文工作人员很乐意帮助您。这是一项免费服务。

Chinese Cantonese: 您對我們的健康或藥物保險可能存有疑問，為此我們提供免費的翻譯服務。如需翻譯服務，請致電 **1-877-774-8592** (TTY/TDD: **711**)。我們講中文的人員將樂意為您提供幫助。這是一項免費服務。

Tagalog: Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamat. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa **1-877-774-8592** (TTY/TDD: **711**). Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

French: Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au **1-877-774-8592** (TTY/TDD: **711**). Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quý vị cần thông dịch viên xin gọi **1-877-774-8592** (TTY/TDD: **711**). sẽ có nhân viên nói tiếng Việt giúp đỡ quý vị. Đây là dịch vụ miễn phí.

German: Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter **1-877-774-8592** (TTY/TDD: **711**). Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 대해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 **1-877-774-8592** (TTY/TDD: **711**). 번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

Russian: Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону **1-877-774-8592** (TTY/TDD: **711**). Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

Arabic: سيقوم شخص ما يتحدث العربية |تنا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بالصحة أو جدول الأدوية لدينا. للحصول **1-877-774-8592** (TTY/TDD: **711**). بمساعدتك. هذه خدمة مجانية على مترجم فوري، ليس عليك سوى الاتصال بنا على

Hindi: हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं. एक दुभाषिया प्राप्त करने के लिए, बस हमें **1-877-774-8592** (TTY/TDD: **711**). पर फोन करें. कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है. यह एक मुफ्त सेवा है.

Italian: È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero **1-877-774-8592** (TTY/TDD: **711**). Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

Português: Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número **1-877-774-8592** (TTY/TDD: **711**). Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

French Creole: Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan **1-877-774-8592** (TTY/TDD: **711**). Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

Polish: Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer **1-877-774-8592** (TTY/TDD: **711**). Ta usługa jest bezpłatna.

Japanese: 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするために、無料の通訳サービスがあります。通訳をご用命になるには、**1-877-774-8592** (TTY/TDD: **711**). にお電話ください。日本語を話す人者が支援いたします。これは無料のサービスです。

STAR Kids Pharmacies
Farmacias del programa STAR Kids