



BlueCross BlueShield
of Texas



Blue Access for MembersSM



TEXAS
Health and Human
Services

STAR Kids customer service: **1-877-688-1811** (TTY 7-1-1)

www.bcbstx.com/starkids

STAR Kids Deserve STAR Treatment!

Blue Access for Members (BAMSM) is a secure member web portal from Blue Cross and Blue Shield of Texas (BCBSTX) where you can get instant online access to health and wellness information.

It is easy to get started

1. Go to www.bcbstx.com/starkids.
2. Click the **Register Now** button in the BAM section.
3. Click the **Member Online Services** link for registration information.

MEMBER LOG IN



User Name:

Password:

LOG IN

To Register

1. Enter the member's first name, last name and date of birth.
2. Enter the member's ZIP code.
3. Select the Medicaid Subscriber checkbox.
4. Choose the member's county.
5. Enter the member's Identification number.



Available Now on BAM

- Print a temporary ID card
- Find doctors, Long Term Services and Supports (LTSS) providers and hospitals under the 'Doctors and Hospitals' tab
- Get the most up-to-date information on your child's assigned service coordinator and how to reach them
- View, download and print the most recent Screening Assessment Instrument (SAI) and Individual Service Plan (ISP)
- View authorizations for medical services
- Find a new doctor who is taking new patients
- Access to the Medicaid Fraud, Waste and Abuse Hotline
- Technical support

Coming Soon

- You will soon be able to review and print an Explanation of Benefits (EOB) for BCBSTX medical claims.
- Information on any third-party insurance you or your child has will be listed in your member portal account.

We are working to get the information under 'Coming Soon' available on our member portal. If you have questions, please call Customer Service at **1-877-688-1811** (TTY **7-1-1**). They can tell you what information we have on file for you or your child.

About Us

Blue Cross and Blue Shield of Texas serves STAR Kids members, ages 20 and younger in 39 counties in both the Travis and the Central Medicaid Rural Service Areas (MRSA).

To get auxiliary aids and services, or to get written or oral interpretation to understand the information given to you, including materials in alternative formats such as large print, braille or other languages, please call BCBSTX STAR Kids Customer Service at **1-877-688-1811** (TTY/TDD **7-1-1**).

Blue Cross and Blue Shield of Texas complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-855-710-6984** (TTY: **711**).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số **1-855-710-6984** (TTY: **711**).

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