

Compare Extra Services STAR Medical Plans Offer in the Travis Service Area (Bastrop, Burnet, Caldwell, Fayette, Hays, Lee, Travis, and Williamson counties)



Medicaid Health Care Services:

All people in managed care receive the same traditional Medicaid services, which include:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Help getting a ride to the doctor
- Hearing tests and aids
- Home health services
- Chiropractors (neck and back doctors)
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots for children age 20 and younger
- Texas Health Steps medical and dental checkups
- No limit on medicines for children age 20 and younger
- Mental health services (such as counseling)
- Yearly adult checkup

STAR Program Services:

In addition to the traditional Medicaid health care services, the STAR Program offers more services, such as:

- Health Education classes
- No limit on medicines for adults
- No limit on needed days in a hospital for adults

Value-Added Services:

Every STAR medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	Blue Cross and Blue Shield of Texas	Dell Children's Health Plan	Superior HealthPlan
For questions or doctor information	888-657-6061	888-596-0268 (TTY 711)	800-783-5386
TTY line for people with a hearing or speech disability:	711	888-596-0268 (TTY 711)	800-735-2989
Help for mental health, drug, or alcohol problems:	800-327-7390	888-596-0268 (TTY 711)	800-783-5386
For prescription or medicine information:	888-657-6061	888-596-0268 (TTY 711)	800-783-5386
Health Plan Website:	www.bcbstx.com/star	www.DellChildrens.net/health-plan	www.SuperiorHealthPlan.com

Value-Added Services	Blue Cross and Blue Shield of Texas	Dell Children's Health Plan	Superior HealthPlan
24-Hour Nurse Line	Yes	Toll-free helpline staffed by nurses available 24 hours a day, 7 days a week.	Superior's 24-hour nurse advice line is a health information line staffed by registered nurses who are ready to answer your questions 24 hours a day, every day of the year.
Extra Help with Getting a Ride	Members can get free rides to approved services not covered by Medicaid such as WIC visits, BCBSTX member events and meetings, approved health classes or for covered services where the parent needs to bring more than one child. Members can also get rides to medically necessary, nonemergency covered health care services scheduled to occur in less than 48 hours through BCBSTX's Ride Share Program.	<ul style="list-style-type: none"> • Members can get a ride to doctor visits and behavioral health visits. • Members can get a ride to WIC, Dell Children's meetings and approved extra services. 	Help getting a ride to behavioral health-related visits for members 6 and older.
Disease Management		Educational materials for Members who are enrolled in our Care Management Programs for: <ul style="list-style-type: none"> • Diabetes • Asthma • Substance Abuse • Hypertension 	3-months access to the Weight Watchers® online program for members 18 years or older with a BMI value of 30 or greater and a primary diagnosis of diabetes or prediabetes.
Dental Services	Members 21 and older can receive dental services up to \$250 per year.	Up to \$500 for checkups, x-rays, cleanings, fillings, and extractions each year for members 21 and older.	\$250 toward routine dental exam and cleanings, x-rays, fillings and extractions for pregnant women age 21 and older.
Extra Vision Services	Members 18 and younger can get upgrades to their eyewear every year, up to \$200.	<ul style="list-style-type: none"> • Up to \$100 for nicer lenses and frames every 2 years. • Up to \$100 for contacts (standard and disposable) every 2 years. 	\$150 allowance for select eyeglass frames, lenses or contact lenses that aren't covered by Medicaid once every 24 months.
Discount Pharmacy / Over-the-Counter Benefits		<ul style="list-style-type: none"> • \$25 Gift card for over the counter medicine for member's ages 6 months through 24 months receiving the full series of the flu vaccine. • \$25 Gift card to members 3 and older who receive an annual flu vaccine. 	Up to \$25 allowance for over-the-counter items mailed to your home every three months. The enhanced OTC catalog has new items such as diapers, shampoo, deodorant, toothpaste, and laundry detergent. No prescription required.
Sports and School Physicals	One each year for STAR members ages 18 and under.	1 each year for members.	One sports physical each year for members ages 4 to 18.
Temporary Phone Help		<ul style="list-style-type: none"> • Free Cell phone. • Monthly Minutes. • Additional yearly 100 bonus minutes during member's birth month. • Free 200 Minutes at enrollment. • Text and Data. • Unlimited calls to Dell Children's Member Service line and Member Advocates through our toll-free line. • Free health text messages. 	<ul style="list-style-type: none"> • Up to 750 additional minutes per month for members using Safelink phones who are enrolled in a case management program. • Connections Plus Phone and monthly minutes for members who don't qualify for a Safelink phone and who are enrolled in a case management program.

Value-Added Services	Blue Cross and Blue Shield of Texas	Dell Children's Health Plan	Superior HealthPlan
Help for Members with Asthma		<ul style="list-style-type: none"> • Allergy-free pillow cover to help control asthma symptoms when enrolled in Dell Children's Asthma management program. • Allergy-free mattress cover available in sizes Twin-King for members who participate in Dell Children's Asthma Management Program 	Allergy-free mattress cover and pillowcase to help control asthma symptoms when enrolled in Superior's asthma management program.
Extra Help for Pregnant Women	<ul style="list-style-type: none"> • Pregnancy, birthing, and newborn classes for pregnant STAR members. • Breastfeeding support in the home or by phone. • Fresh and Healthy Produce Delivery for Pregnant Members. • Prenatal Class with incentive diaper bag. 	<ul style="list-style-type: none"> • \$50 Gift card for receiving prenatal checkup in the 1st trimester or within 42 days of enrollment with the health plan in any trimester. • \$75 Gift card for receiving post-partum checkup 7 to 84 days after giving birth. • Help getting a ride to pregnancy, birthing or newborn classes. • Pregnancy, post-partum, and newborn educational materials provided to pregnant members. • Prenatal classes and baby showers for pregnant members with giveaway items that may include: diaper bags and blankets. • Pregnant members can receive a convertible car seat by going to prenatal visits. • Pregnant Members or members that have delivered in last 60 days receive a newborn care kit that may include: Diaper Bag, baby blanket, digital thermometer, baby monitor. • Breastfeeding support kit including breast feeding information and a variety of other aides such as breastfeeding pillow, nursing cover and nursing pad. • Pregnant members receive support kit and help to quit smoking. 	<ul style="list-style-type: none"> • Pregnant members receive a diaper bag, starter supply of diapers, and educational materials by participating in the Start Smart for Your Baby® program and: <ul style="list-style-type: none"> ○ Completing a Notification of Pregnancy (NOP) form and; ○ Receiving pregnancy-related education and information by attending a community baby shower or downloading a pregnancy program mobile app and engaging for 30 days. • Pregnant members receive a convertible car seat by: <ul style="list-style-type: none"> ○ Completing a Notification of Pregnancy (NOP) form; ○ Attending a baby shower or engaging with the pregnancy program mobile app for 30 days and; ○ Completing one prenatal visit within the first trimester of pregnancy or 42 days of enrollment with Superior. ○ Book with relevant topics for pregnant members age 19 or younger in their first trimester and enrolled in Care Coordination.
Home Visits			Home visit for high-risk STAR members in the Asthma Management Program or members in Care Management for high risk pregnancy.
Health and Wellness Services	In home meal delivery after hospitalization.	<ul style="list-style-type: none"> • Car booster seat for members who get an initial health assessment or an annual checkup within 90 days of enrollment to the plan. • Bike helmet for members who get an initial health assessment or an annual well child checkup within 90 days of enrollment to the plan. • Fresh Food, Fruits, Vegetables in home delivery after hospitalization. • Online social services resource directory is available on the Dell Children's Health Plan member website to locate community supports such as food and nutrition, housing, education, and employment services. 	<ul style="list-style-type: none"> • Pregnant members receive a smoking cessation support kit upon enrolling in the Puff-Free Pregnancy program and completing initial assessment. • \$20 rewards card for members enrolled in Care Management for downloading the Wellframe app and participating in a care program for 30-days after discharge from the hospital. Available one time every six months. • Online social services resource directory is available on the Superior member website to locate community supports such as food and nutrition, housing, education, and employment services.

Value-Added Services	Blue Cross and Blue Shield of Texas	Dell Children's Health Plan	Superior HealthPlan
Healthy Play and Exercise Programs		<ul style="list-style-type: none"> • YMCA membership at Williamson County YMCA for families. • Up to \$50 per semester for Boys & Girls Club membership for members. 	<ul style="list-style-type: none"> • Up to \$60 allowance toward swim lessons or a sports registration through Superior's partnerships with select YMCAs. Activities may vary by location. Discount may be used toward: <ul style="list-style-type: none"> ○ One session of swim lessons for members up to 12 years of age; OR ○ One-time sports registration for members 3 to 12 years of age • Up to \$60 allowance toward a club membership or sports registration through Superior's partnerships with select Boys & Girls Clubs. Activities may vary by location. Discount may be used toward: <ul style="list-style-type: none"> ○ One-time membership for members 6 to 18 years of age; OR ○ One-time sports registration for members 6 to 12 years of age.
Gift Programs	<ul style="list-style-type: none"> • Members can get a free car seat or Pack and Play by enrolling in Special Beginnings and going to a prenatal visit. • \$50 gift card for kids getting their Texas Health Steps checkup. • Breastfeeding support kit for new moms with items to help support breastfeeding. • New Mom Welcome Home Kit with baby care items for new moms not planning to breastfeed. • One \$50 Amazon gift card for adolescent members ages 12-21 who get their annual Texas Health Steps check-up. 	<ul style="list-style-type: none"> • \$20 gift card each year for members receiving their timely Texas Health Steps checkup. • \$120 Gift card for members who get receive all 6 Texas Health Steps checkups per the state approved schedule. • \$20 Gift debit card for each timely Texas Health Steps checkups at 18, 24 and 30 months (\$60 Total). • \$20 Gift card for receiving the full series of the rotavirus. • \$20 Gift card for members newly diagnosed with ADHD and have a follow up visit with their prescribing provider within 30 days after starting their medication treatment. • \$20 gift card for members receiving the full series of the HPV (Human papillomavirus) vaccination. • Members can get the costs of the high school equivalency test (GED) covered to encourage the completion of high school-level education. 	<p>Pregnant members can earn rewards cards for completing the following:</p> <ul style="list-style-type: none"> • \$20 for prenatal visit within first trimester or 42 days of Superior enrollment. • \$20 for 3rd prenatal visit. • \$20 for 6th prenatal visit. • \$20 for 9th prenatal visit. • \$20 for postpartum visit within 21-56 days of delivery.
Additional Behavioral Health Benefits	Blue Cross and Blue Shield of Texas	Dell Children's Health Plan	Superior HealthPlan
Inpatient Follow-up Incentive Program		\$20 Gift card for Members who complete a follow up outpatient visit with a mental health provider within 7 days of discharge from the hospital for a mental health condition.	\$20 rewards card and journal for members age 6-20 who complete a follow-up visit within 7 days of hospital discharge. Available one time per year.
Online Mental Health Resources		Free 24/7 Secure Online tool accessible through web or mobile app to help member learn to reduce stress, anxiety, depression or substance abuse.	Access to mobile app to support mental health and overall well-being.