



Take Advantage of Your Transportation Service Benefits



Your group retiree Medicare Advantage plan features transportation benefits to help you get to important, in-network health care visits. Transport services to and from non-emergency visits must be medically necessary.

Covered Transportation Services

Your plan includes coverage for travel to and from:

- In-network primary care provider appointments
- Other in-network health care providers
- The pharmacy to fill a prescription after a health care provider visit

Non-covered services

The plan does NOT cover trips to:

- Non-medical appointments
- Visit a family member or friend
- Any out-of-network provider without a prior authorization

If you need emergency transport, call 911 immediately.



Call to schedule your ride

Call the Customer Service number on the back of your member ID card at least three days before your appointment. Follow the instructions provided by our Customer Service representative.

Not all plans cover all services. Read your plan documents for details or call Customer Service if you have questions about your coverage.

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Blue Cross Group Medicare Advantage (HMO)

HMO employer/union group plans are provided by HCSC Insurance Services Company (HISC)-H9706 and GHS Insurance Company (GHSIC)-H8133 and H8544. HISC and GHSIC are Independent Licensees of the Blue Cross and Blue Shield Association. HISC and GHSIC are Medicare Advantage organizations with Medicare contracts. Enrollment in these plans depends on contract renewal.

Blue Cross Group Medicare Advantage (PPO)

PPO employer/union group plans provided by Health Care Service Corporation, a Mutual Legal Reserve Company (HCSC)-H0107 and H8634, and HCSC Insurance Services Company (HISC)-H1666. HCSC and HISC are Independent Licensees of the Blue Cross and Blue Shield Association. HCSC and HISC are Medicare Advantage organizations with Medicare contracts. Enrollment in these plans depends on contract renewal.