



BlueCross BlueShield
of Texas



Health & Wellness Benefits

These extra health and wellness benefits complete your coverage and are important to staying well. These benefits are in addition to those listed in the enrollment brochure:

- 24/7 Nurseline
- Rewards Program
- SilverSneakers®
- Virtual Visits

If you choose to enroll in the plan, keep this document so you can easily find the contact information for these benefits. Check your plan documents for more information or call the Education Helpline at **1-855-380-8542 TTY 711**.

We are open October 1 – March 31: Daily, 8:00 a.m. to 8:00 p.m., local time. April 1 – September 30: Monday through Friday, 8:00 a.m. to 8:00 p.m., local time. Alternate technologies (for example, voicemail) will be used on weekends and holidays.

Blue365® Discount Program

With Blue365, you may save money on health and wellness products and services such as contacts, dental care, fitness devices, glasses, healthy meals, hearing aids, clothes and shoes, and more from trusted retailers. Availability of discounts is subject to change.

See all the deals and learn more at www.blue365deals.com/bcbstx.

Catapult | Preventive Care Visits

Catapult provides in-person or virtual personalized preventive check-ups. Check-ups include lab tests, biometric screenings and a brief private consultation with a primary care nurse practitioner. You will receive an action plan based on your results.

Visit Catapult's website at www.catapulthealth.com for more information.

Hearing Care

Through our partnership with TruHearing®, your plan covers routine hearing exams and may include an allowance on hearing aids. Check your Summary of Benefits for details about what your plan covers.

Visit the TruHearing website at www.truhearing.com or call **1-844-855-9536 (TTY 711)** to learn more.

Hinge Health | Reduce Muscular Joint Pain

Address your chronic back, knee or hip pain without surgery or medication through a program that is like at-home physical therapy.

Visit www.hingehealth.com or call **1-855-902-2777** to learn more.

Modivcare | Non-Emergency Transportation Services

Getting to the doctor or pharmacy is easier with transportation services through Modivcare. Check your Summary of Benefits for details about how many one-way rides are covered each year.

Arrange trips by calling the Customer Service number on the back of your member ID card.

Mom's Meals | Post Discharge Meals at Home

Mom's Meals offers healthy meals to aid in your recovery for a limited period after getting discharged from an inpatient hospital stay.

To learn more, check your Summary of Benefits. Once you are a member, call the Customer Service number on the back of your member ID card to arrange meals.

Over-the-Counter (OTC) Allowance and Wellness Benefits Card

Your plan includes a Wellness Benefit Card with a monthly allowance, that helps cover OTC drugs and other health-related products. Items include antacids, first aid supplies, pain relievers, and more. Any unused allowance rolls over to the next month.

To learn more, check your Summary of Benefits or visit www.myblueTX.com/mapd/otc. You'll receive more information about the program after you enroll.

Teladoc Health | Hypertension and Diabetes Programs

Teladoc Health helps people living with diabetes and hypertension with free at-home blood pressure monitoring and personalized support. If you're living with type 1 or type 2 diabetes, you'll receive a continuous glucose monitor, free strips and lancets. Both programs provide coaching.

Visit www.teladoc.com/medicare/ or call at **1-800-835-2362 (TTY 1-855-636-1578)** 24 hours a day, 7 days a week.

Wondr | Digital Weight Loss Program

Wondr is a weekly, self-paced online program that teaches you helpful skills for improved long-term health. Wondr can help you lose weight and keep it off. It can also reduce your risk for serious conditions like diabetes and heart disease.

For more information, visit www.wondrhealth.com or call **1-855-999-7549**.

This is not a complete description of benefits. Please refer to your plan documents for details.

The relationship between these vendors and Blue Cross and Blue Shield of Texas is that of independent contractors. BCBSTX makes no endorsement, representations or warranties regarding any products or services offered by the above-mentioned vendors.

Blue365 is a discount program only for BCBSTX members. This is NOT insurance. Some of the services offered through this program may be covered under your health plan. Employees should check their benefit booklet or call the Customer Service number on the back of their ID card for specific benefit facts. Use of Blue365 does not change monthly payments, nor do costs of the services or products count toward any maximums and/or plan deductibles. Discounts are only given through vendors that take part in this program. BCBSTX does not guarantee or make any claims or recommendations about the program's services or products. Members should consult their doctor before using these services and products. BCBSTX reserves the right to stop or change this program at any time without notice. Hearing services are provided by American Hearing Benefits, Beltone™, HearUSA and TruHearing®. Vision services are provided by ContactsDirect®, Croakies, Davis VisionSM, EyeMed Vision Care, Glasses.com, Jonathan Paul Fitovers and LasikPlus®.

Catapult Health is an independently contracted provider that has contracted with Blue Cross and Blue Shield of Texas to provide health and wellness screenings for members with coverage through BCBSTX.

TruHearing® is a registered trademark of TruHearing, Inc., which is an independent company providing discounts on hearing aids.

Teladoc Health, Omada, and Hinge Health are independent companies that have contracted with Blue Cross and Blue Shield of Texas to provide health management solutions for members with coverage through BCBSTX.

Virtual Visits may be limited by plan. For providers licensed in New Mexico and the District of Columbia, Urgent Care service is limited to interactive online video; Behavioral Health service requires video for the initial visit but may use video or audio for follow-up visits, based on the provider's clinical judgment. Behavioral Health is not available on all plans.

MDLIVE is a separate company that operates and administers Virtual Visits for Blue Cross and Blue Shield of Texas. MDLIVE is solely responsible for its operations and for those of its contracted providers. MDLIVE® and the MDLIVE logo are registered trademarks of MDLIVE, Inc., and may not be used without permission.

ModivCare is an independent company that has contracted with Blue Cross and Blue Shield of Texas to provide transportation services for members with coverage through BCBSTX.

Convey Health Solutions, Inc. is an independent company that offers supplemental Medicare Services such as non-prescription medications and other medical supplies on behalf of Blue Cross and Blue Shield of Texas.

The Healthy Activity Portal is a website owned and operated by HealthMine, Inc., an independent company, that has contracted with Blue Cross and Blue Shield of Texas to provide digital health and personal clinical engagement tools and services for members with coverage through BCBSTX.

SilverSneakers® is a wellness program owned and operated by Tivity Health, Inc., an independent company.

Tivity Health and SilverSneakers® are registered trademarks or trademarks of Tivity Health, Inc., and/or its subsidiaries and/or affiliates in the USA and/or other countries.

Wondr Health is an independent company that has contracted with Blue Cross and Blue Shield of Texas to provide metabolic syndrome reduction program for members with coverage through BCBSTX.

HMO and PPO plans provided by Blue Cross and Blue Shield of Texas, which refers to Health Care Service Corporation, a Mutual Legal Reserve Company (HCSC), HCSC Insurance Services Company (HISC) and GHS Insurance Company (GHSIC). HMO and PPO employer/union group plans provided by HCSC. HCSC, HISC and GHSIC are Independent Licensees of the Blue Cross and Blue Shield Association. HCSC, HISC and GHSIC are Medicare Advantage organizations with a Medicare contract. Enrollment in these plans depends on contract renewal.