



April 2017

Call to Attention

Erroneous denials for sanction/non-attestation

Notification has been received identifying an ongoing issue with several claims that have been processed to deny for provider sanction/non-attestation status in error. Blue Cross Blue Shield of Texas (BCBSTX) is currently investigating the error for resolution.

Plan of action: Providers who received an erroneous rejection for this reason should report this issue to their Medicaid Provider Representative. Errors that have already been reported were recorded and followed through to resolution.

Additional communication will be provided as further developments are identified.