ICD-10 Implementation Activities Webinar for Providers

May 2012
Question for You

- Are you familiar with ICD-10?
  - Yes
  - No
Agenda

• Overview & Recap of Proposed ICD-10 Delay
• How can we help you during the delay?
  • Get Started & Keep Going
  • Review & Re-Evaluate:
    • Existing Provider Timelines
    • Industry Work Plan
• Initiation & Planning Activities
• Work Plan Execution
Next Steps
- Visit ICD-10 on your BCBS Provider Website
- Complete the ICD-10 Provider Readiness Assessment
- Toolkit
Overview & Recap of Proposed ICD-10 Delay

HHS Rule Proposal

- On April, 9, 2012, HHS announced a proposed rule for:
  - A 1-year delay in the implementation of ICD-10
  - Implementation of a Health Plan Identifier (HPID)
  - Changes to the NPI
- Newly proposed ICD-10 compliance deadline is **October 1, 2014**
HHS Rule Proposal – Cont’d.

• What factors caused HHS’ proposed delay?
  • Slower than anticipated industry transition to the ANSI 5010 standards
  • Other competing statutory initiatives (e.g., EHR Incentive Program, Meaningful Use, eRx, Other HIPAA Administrative Simplification Requirements)
  • Various industry surveys and polls found a lack of general readiness for ICD-10 transition
Overview & Recap of Proposed ICD-10 Delay – Industry Surveys

Nov/Dec 2011: CMS Survey
• Found that 26% of providers indicate that they will not meet the 10/1/2013 deadline

Per April 2012 HHS Proposal: 37% of health care officials surveyed by Edifecs responded that a 1-year delay would be beneficial

Feb 2012: WEDI Survey
• 50% of providers unsure when they’ll complete impact assessments
• 33% of providers did not expect to begin external testing in 2013
• 50% providers were unsure when testing would begin
• 50% of vendors aren’t halfway through developing ICD-10 software
• Most health plans do not intend to begin external testing until 2013
HHS Rule Proposal – Cont’d.

- Conclusions:
  - 1-Year Delay for ICD-10
    - Least financially burdensome (to those planning to be compliant on 10/1/13)
    - Provides sufficient time for small hospitals and providers to become compliant
    - Enables the industry to test more robustly
    - Implement simultaneously
    - Fosters a smoother and more coordinated transition
  - Expect an announcement of the Final Rule from HHS in 2012
For Providers Who Haven’t Started:

- Fast Track “Getting Started”
  - “ICD-10 Critical Pathway for Getting Started – 2012 and Beyond”
- Initiation and Planning Activities
  - Establish the Work Plan
  - Establish Key Strategies
    - Communication
    - Education & Training
    - Vendor
    - Implementation
- Software/Tools/Vendors/Consulting Partners
For Providers Who Haven’t Started – Cont’d:

- Identify Financial Impacts
  - Work Plan Cost
  - Opportunity Cost
  - Cash Flow Impact

“Don’t let poor fiscal planning strangle your effort.”
For **ALL** Providers –

- Execution of the Work Plan
  - Assessment & GAP Analysis
  - Communication Plan
  - Education & Training Plan
  - Coordination with External Entities
  - Change Management
  - Software Tools
- Keep Going!!
How can we help you during the delay?

• ICD-10 Provider Readiness Assessment Survey
  • Self-assessment of where you are in implementing ICD-10
  • Measures progression through the system development life cycle
  • Intended to be administered more than once
  • Helps identify candidates for Pilot testing
  • Posted on the Web to allow easy access and self evaluation
  • The following represent the questions being asked:
Provider Readiness Assessment Questions

• Do you have a clinician or physician champion who is helping to lead the charge on ICD-10?
  • Yes
  • No
  • Not sure
• What phase of the system development lifecycle are you or your practice currently in to achieve ICD-10 compliance?
  • Gap Analysis / Assessment Phase
  • Defining Requirements
  • Design/Development
  • Internal Testing
  • External Testing (e.g., vendors, payers, etc.)
  • Not sure
Provider Readiness Assessment Questions

• How do you plan to generate ICD-10 codes?
  • Cross-walk
  • Code Translator – (Vendor)
  • Code Translator – GEMS (No changes)
  • Code Translator – GEMS (Customized)
  • Coding Natively – (Capturing codes manually from medical records via trained coders)
  • Coding Natively – (Capturing codes manually from medical records via a computer-assisted coding tool)
  • Not sure
• When will your organization complete internal testing?
  • Q4 2012
  • Q1 2013
  • Q2 2013
  • Q3 2013
  • Q4 2013
  • Not sure
• When will your organization start external testing?
  • Q3 2013
  • Q4 2013
  • Q1 2014
  • Q2 2014
  • Q3 2014
  • Not sure
Provider Readiness Assessment Questions

• Do you plan to meet the proposed Oct. 1, 2014 compliance deadline?
  • Yes
  • No
  • Not sure
• Are you interested in pilot testing with Blue Cross and Blue Shield?
  • Yes
  • No
  • Not sure
Next Steps

- Become familiar with evolving ICD-10 information.
  - “Don’t waste the extra year!!!”
  - Stay astride of the activities related to the ICD-10 delay
  - Access information on the Blue Cross and Blue Shield Provider website
  - Complete the ICD-10 Provider Readiness Assessment
ICD-10 Toolkit Index – General References

General

- HIMSS ICD-10 Playbook User’s Guide
- HIMSS ICD-10 Playbook
Delay

- ICD-10 Delay Doesn’t Address Procedural Hurdles, Critics Say, John Commins, HealthLeaders Media, April 10, 2012
- AHIMA to Providers: Don’t Put Brakes on ICD-10, K. Terry (FierceHealth), 1/30/12
- Informaticists Make Case for ICD-10 Delay, www.modernhealthcare.com, 3/22/12
- Reasons Why ICD-10 Should Move Forward, Michael Sanderson, Torrey Barnhouse, 11/28/11
Getting Started

- ICD-10 Critical Pathway for Getting Started – 2012 and Beyond, 2/17/12.
- Getting Serious about ICD-10: Lessons from the Field, G. Shaw (FierceHealth), 2/8/12.

Implementation

- 5 Trends That Will Shape ICD-10 Implementation in 2012, Carle Natale, 12/30/11
- Ten Critical Factors for Health Plan Success in Implementing ICD-10, Zenner, Mattie, Zaharias, 10/09
GEMS

- General Equivalence Mappings: ICD-9-CM to and from ICD-10-CM and ICD-10-PCS, CMS, March 2009
- There Are Important Reasons for Delaying Implementation of the New ICD-10 Coding System, Health Affairs, March 2012

Miscellaneous

- ICD-10 Basics: Achieving Accurate Reimbursement, Ann Frischkorn Chenoweth, 12/22/11
- Less Than 700 Days Until ICD-10 Becomes Reality, Patrick McNeese, 12/26/11
• What else can Blue Cross and Blue Shield offer to assist you in your implementation of ICD-10?
Q & A