Blue Cross and Blue Shield of Texas (BCBSTX) offers a wide variety of health care products including HMO Blue Texas. Each member’s identification (ID) card displays important information required for billing and determining benefits. When filing an HMO Blue Texas claim, two (2) of the most important elements are the member’s ID number and group number.

First & Second Positions of Alpha Prefix:
There are two (2) types of alpha prefixes at the beginning of the identification number – Plan-specific & Account-specific

Plan-specific alpha prefixes are assigned to every Plan and start with X, Y, Z or Q. The first two positions indicate the Plan to which the member/subscriber belongs while the third position identifies the product in which the member is enrolled.

- First character X, Y, Z or Q
- Second character A – Z
- Third character A – Z

Note: ZG – Identifies the Texas Plan. Currently all HMO Blue Texas members have a ZGZ prefix. Also, all HMO Blue Texas group numbers have an alpha character at the end of the group number, i.e., Group No. 12345A

Third Position of Alpha Prefix:
The third position identifies the product in which the member/subscriber is enrolled. Each BCBS Plan has their identifying letters.

Account-specific prefixes are assigned to centrally processed national accounts. National accounts are employer groups that have offices in more than one area, but offer uniform coverage benefits to all of their employees. Account-specific alpha prefixes start with letters other than X, Y, Z or Q. Typically, a national account will relate to the name of the group. All three positions are used to identify the national account. For example, “UAL” identifies United Airlines.

HMO Blue Texas ID CARD (Front)

HMO Blue Texas ID CARD (Back)