

## **ELECTRONIC VISIT VERIFICATION PROVIDERS TRANSITIONING TO DATALOGIC**

By **Sept. 30, 2018**, all providers transitioning to DataLogic Vesta EVV from MEDsys VinCENT must have completed their transition.

A provider's official transition date is the date the provider agency will begin using the Vesta EVV system. If you do not have an official transition date, please contact DataLogic immediately at [info@vestaevv.com](mailto:info@vestaevv.com).

Providers who do not select an official transition date by **Aug. 31, 2018**, will have a transition date assigned.

All requests to modify a transition date must be sent to DataLogic in writing at least five business days in advance of the previously agreed upon date of transition. Changes to transition dates will not be honored if advance notice is received in less than five business days. Requests to delay a transition past Sept. 30, 2018, will not be accepted.

Attendants may not continue to call in and out using the MEDsys VinCENT system once a provider has transitioned to DataLogic and is using the DataLogic Vesta system. Providers must manually enter visits into the DataLogic Vesta System if an attendant continues to use the MEDsys VinCENT system to call in and out after the provider has transitioned.

Providers must use Reason Code 305: Malfunctioning Small Alternative Device or Invalid Small Alternative Device Value – Verified Services Were Delivered, for these visits. Providers must add "MEDsys Transition" and the actual service delivery begin and end times in the Free Text comments field. This is a preferred reason code.

The last day to retrieve visit reports or perform any visit maintenance within the MEDsys EVV system will be **Oct. 28, 2018**. HHSC will not renew or extend the MEDsys contract past Nov. 6, 2018. HHSC will not provide extensions for provider transitions.

For questions regarding this alert, please contact [HHSC EVV Operations](#).