Provider Finder®
A Guide for Finding Providers as a Guest
The best way to use Provider Finder is to log into Blue Access for Members℠ (BAM℠). This helps ensure the most accurate results based on your plan.

Member Search and Guest Search: Where to Start

Path A: Member Search (bcbstx.com)
Log into your account (under "Are You a Member?") to access the Provider Finder for:
• Your current plan network
• Helpful in-network provider information
• Getting cost estimates for up to 1,600 procedures (for certain plans)

Path B: Guest Search
Search as a guest (to find providers when you are shopping for a plan).

Guided and Broad Searches: What to Expect

Path A: Guided Search
• Step-by-step format helps you find a plan network appropriate for you
• Provides focused results
• Results show in-network providers

Path B: Broad Search
• Fast and easy
• General provider name/location search
• Results include out-of-network providers
• Complete this section and continue to page three (3) of the guide.
Guided Search: Employer-sponsored Insurance
(Your insurance is provided by your or your spouse’s employer)

Select Plan/Network
- A list of plan networks will display based on your previous selections
- Choosing a plan network is critical for locating in-network providers

Plan networks shown here are only examples. You may see different results when searching for providers.

Customize Your Results
1. Enter a doctor, facility or clinic name [optional]
2. Located near (enter zip code, city or an address) [required]
3. Select state searching in [defaults to the state where your plan is based, but can be changed]
4. Distance [defaults to 15 miles, but this can be changed]

Provider Finder Search Results Page
You are able to:
5. Review what you searched/selected
6. Print the resulting list of providers or view/email the list (a PDF)
7. Narrow your search results by choosing one or more options (filters)
8. Choose a provider from the results list to see details about that provider, including contact information, map/location, certifications and more

Illustrative Purposes Only
Guided Search: Self-purchase, Medicare or Medicaid Insurance

Select Plan/Network

Select one of the following:

- A list of plan networks will display based on your previous selections
- Choosing a plan network is critical for locating in-network providers

Your options may include:

- I buy it myself
- I buy it myself through Medicare
- Through Medicaid or other state-run programs
- I get Medicare coverage through my employer

Find Your Next Provider

Now, you are in Provider Finder. You can find a provider or facility to help care for you or your family.

Path A: Pull Down Menu

Click on the arrow to show your search category options.

Path B: Search by Names or Specialties

Use the search tool for a quick search to find the services you need.