Provider Finder®
A guide for finding providers as a guest

The best way to use Provider Finder is to log into Blue Access for Members℠ (BAM℠). This helps ensure the most accurate results based on your plan.
Member Search and Guest Search: Where to Start

PATH A: MEMBER SEARCH (bcbstx.com)
Log into your account (under “Are You a Member?”) to access the Provider Finder for:
- Your current plan network
- Helpful in-network provider information
- Getting cost estimates for up to 1,600 procedures (for certain plans)

PATH B: GUEST SEARCH
Search as a guest (under “Not a Member Yet?”) to find providers when:
- Shopping for a plan

Guided and Broad Searches: What to Expect

PATH A: GUIDED SEARCH
- Step-by-step format helps you find a plan network appropriate for you
- Provides focused results
- Results show in-network providers

PATH B: BROAD SEARCH
- Fast and easy
- General provider name/location search
- Results include out-of-network providers
Guided Search: How do you get insurance?

SELECT ONE OF THE FOLLOWING:

• **I buy it myself** (An individual policy such as one purchased on my own or through an Affordable Care Act exchange/insurance marketplace)

• **Through my employer or my spouse’s employer** (My employer purchases my insurance; I may contribute to the cost)

• **Through Medicare** (Medicare Advantage and Prescription Drug Plans)

• **Through Medicaid or other state-run programs** (Medicaid Plans)

Guided Search: Are you a member or are you shopping for an insurance plan?

CHOOSE FROM:

• **I am a member**
  
  Choose a plan network from a list that includes all the current plan networks. New plan networks may not be available yet on the Provider Finder.

  OR

• **I am shopping for this year**
  
  See the current plan networks available for sale.
Guided Search: Select the type of care and where you live

**TYPE OF CARE**

Use the drop-down menu to choose the type of care you need. Options can vary depending on what you previously selected for “How do you get insurance?” and “Are you a member or are you shopping for an insurance plan?”

**WHERE DO YOU LIVE?**

In the drop-down menu, select the state where you wish to search for plan network providers.
Guided Search: Select Plan/Network and Doctor or Hospital Information

SELECT PLAN/NETWORK

- A list of plan networks will display based on your previous selections
- Choosing a plan network is critical for locating in-network providers

Plan networks shown here are only examples. You may see different results when searching for providers.

CUSTOMIZE YOUR RESULTS

1. Enter a doctor, facility or clinic name [optional]
2. Located near (enter zip code, city or an address) [required]
3. Select state searching in [defaults to the state where your plan is based, but can be changed]
4. Distance [defaults to 15 miles, but this can be changed]
Provider Finder Search Results

YOU ARE ABLE TO:

1. Review what you searched/selected
2. Print the resulting list of providers or view/email the list (a PDF)
3. Narrow your search results by choosing one or more options (filters)
4. Choose a provider from the results list to see details about that provider, including contact information, map/location, certifications and more