



**BlueCross BlueShield
of Texas**

A Division of Health Care Service Corporation, a Mutual Legal Reserve Company,
an Independent Licensee of the Blue Cross and Blue Shield Association

Little River Healthcare closed on December 7, 2018.

This closure affects all Blue Cross Medicare Advantage(PPO)SM, Blue Cross Medicare Advantage(HMO)SM and Blue Medicare Supplement^{SM*} members who used Little River Healthcare facilities in central Texas. The healthcare system, based in Rockdale, had locations in Rockdale, Cameron, Bastrop Georgetown, Harker Heights, Round Rock and Waco.

If you are a Blue Cross Medicare Advantage (PPO) or a Blue Cross Medicare Advantage (HMO) member, you must change your primary care provider (PCP). You have options for finding a new PCP and other in-network care:

- Visit our Provider Finder[®] (www.getbluetx.com/mapd/providers)
- Call the Customer Service number on your member ID card

If you identify a new PCP through Provider Finder **you must call the Customer Service number on your member ID card to officially change your primary care provider.** New member ID cards will be mailed to you shortly thereafter.

For other nonemergency medical care, you can access any doctor or hospital that you choose, but your out-of-pocket costs may be higher if you get out-of-network care. If you are a Blue Cross Medicare Advantage (HMO) plan member, you must remain in-network to receive benefits for nonemergency services.

Blue Medicare Supplement members can seek medical care from any doctor, specialist or hospital that accepts Medicare. Blue Medicare Supplement members can visit the Medicare website (www.medicare.gov/physiciancompare) to locate providers and facilities that accept Medicare.

If you have any questions, our team stands ready to help.

Your Customer Advocates
Blue Cross and Blue Shield of Texas

Medicare Advantage Plan Notice:

HMO plans available in Atascosa, Bandera, Bastrop, Bexar, Burnet, Caldwell, Cameron, Chambers, Comal, El Paso, Fort Bend, Hardin, Harris, Hays, Hidalgo, Jefferson, Kendall, Lee, Liberty, Medina, Montgomery, Orange, Webb, Willacy, Williamson and Wilson counties.

PPO plans available in Bastrop, Bexar, Burnet, Caldwell, Chambers, Collin, Dallas, Denton, Fayette, Fort Bend, Hardin, Harris, Hays, Jefferson, Lee, Liberty, Montgomery, Tarrant, Travis and Williamson counties.

Plans provided by Blue Cross and Blue Shield of Texas, which refers to HCSC Insurance Services Company (HISC) (PPO plans), and GHS Insurance Company (GHS) (HMO plan). HISC and GHS are Independent Licensees of the Blue Cross and Blue Shield Association. HISC and GHS are Medicare Advantage organizations with a Medicare contract. Enrollment in HISC's and GHS' plans depends on contract renewal.

Out-of-network/non-contracted providers are under no obligation to treat Blue Cross and Blue Shield of Texas members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

Medicare Supplement Insurance Plan Notice:

***Not connected or endorsed by the U.S. Government or Federal Medicare Program.**

Medicare Supplement insurance plans are offered by Blue Cross and Blue Shield of Texas, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, and Independent Licensee of the Blue Cross and Blue Shield Association.