



BlueCross BlueShield
of Texas



TEXAS
Health and Human
Services



CHIP

TEXAS STAR
Your Health Plan ★ Your Choice



Blue Access for MembersSM

Customer Advocate: **1-888-657-6061** (TTY: **711**)

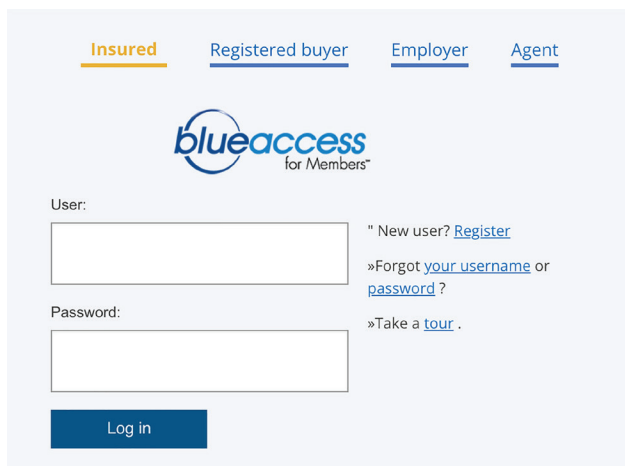
www.bcbstx.com/medicaid

Blue Access for Members

Blue Access for Members (BAMSM) is the secure online member portal from Blue Cross and Blue Shield of Texas (BCBSTX), where you can view your health plan and wellness information instantly.

It is easy to get started

1. Go to www.bcbstx.com/medicaid.
2. Click **Sign Up** or **Login** at the top right side of the page.
3. New User? Register Now.
4. Verify your account by entering the code sent to you by email or text.
5. To accept the Terms of Use, check the box **I agree to these Terms of Use** and then click **Next**.



The screenshot shows the login interface for Blue Access for Members. At the top, there are four navigation links: **Insured** (highlighted with an orange underline), Registered buyer, Employer, and Agent. Below these links is the logo for "blueaccess for Members™". The main section contains two input fields: "User:" and "Password:". To the right of the "User:" field, there are three links: "» New user? [Register](#)", "»Forgot [your username](#) or [password](#)?", and "»Take a [tour](#).". Below the "Password:" field is a blue "Log in" button.

To register

1. Enter the member's first name, last name and date of birth.
2. Enter the ID number from the member's Medicaid ID card.
3. If you are legally responsible for a Medicaid member under the age of 18, check the box under '**Are you a Legal Guardian?**'
4. Provide your contact information.
5. Create your secure login by creating a '**Username**' and '**Password**'.
6. Verify your email then you can return to the Login page.



BAM allows you to:

- Print a temporary ID card or order a new card.
- Find doctors and hospitals under the 'Doctors and Hospitals' tab.
- View your covered benefits.
- See a list of your prescription drugs.
- View your care profile.
- Set up text message alerts.
- Get information on health and wellness.

www.bcbstx.com/medicaid

If you have questions, please call the Customer Advocate department at **1-888-657-6061** (TTY: **711**). They can tell you what information we have on file for you or your child.

Blue Cross and Blue Shield of Texas complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, sex, gender identity, age, sexual orientation, health status or disability. See our full non-discrimination notice and contacts.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-710-6984 (TTY: 711).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-710-6984 (TTY: 711).

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