



BlueCross BlueShield  
of Texas



TEXAS STAR  
Your Health Plan ★ Your Choice



TEXAS  
Health and Human  
Services

# Making Life Easier with Service Coordination



The BCBSTX Service Coordination program helps you choose services that better manage your or your child's health condition, medication and treatment. Our service coordinators are dedicated to helping you find a doctor and community support or services. They will work with you, your family, doctors and specialists to coordinate your care.

To reach a service coordinator, call  
**1-877-214-5630** between 8 a.m. and 5 p.m.  
Central time, Monday through Friday.

## Blue Access for Members<sup>SM</sup> (BAM<sup>SM</sup>)

BAM, the secure online member portal from BCBSTX, allows you to view your service coordination information and more. You can log in and register for BAM from the member homepage at [www.bcbstx.com/medicaid](http://www.bcbstx.com/medicaid).

To learn more:

- Scan the code and select your plan (CHIP or STAR)
- Under 'Getting Care' select 'Service Coordination'



Blue Cross and Blue Shield of Texas complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn.  
Gọi số 1-855-710-6984 (TTY: 711).

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