



Smart RxAssist Program Frequently Asked Questions for Teacher Retirement System of Texas (TRS)

Specialty medications used to treat chronic or genetic conditions can be very expensive. It's important to take your medications, and we know high costs can be the reason some people don't.

Our innovative Smart RxAssist (SRxA) program helps you get the maximum savings available from manufacturer copay assistance programs. SRxA can lower your out-of-pocket costs to \$0 for your eligible specialty medications.

Your Questions Answered

We've put together some commonly asked questions to help you understand more about the Smart RxAssist Program and how it may help you.

Q: What is the SRxA program?

A: Many specialty drug manufacturers have copay assistance programs. SRxA works with these programs to help lower your copay to \$0 for certain specialty medications. The SRxA program is available at no cost to you through your TRS-ActiveCare plan.

Q: How do I enroll in this program?

A: If your provider prescribes a specialty drug on the SRxA drug list, one of our SRxA Patient Advocates will call you to help you enroll. You can also enroll by calling an SRxA Patient Advocate at 1-833-798-6741.

Q: What happens after I enroll in the SRxA program?

A: You'll continue to get your medication the same as you have been. Your copay will be \$0 for your specialty medication.

Q: Do I have to enroll?

A: In order to take advantage of the SRxA program, you'll need to enroll. Enrollment is voluntary and not required for you to have benefit coverage with your TRS-ActiveCare plan.

Q: How do I know if I'm eligible for the SRxA program?

A: SRxA will contact you if you're currently taking or are prescribed an eligible specialty medication. You can also call a SRxA Patient Advocate at 1-833-798-6741.

To learn more, visit www.SmartRxAssist.com

Smart RxAssist

Q: Do all participants qualify for this program?

A: No. Not all specialty drug manufacturers have copay assistance programs. Others have age requirements and other limitations on eligibility.

Q: How do I know if my specialty medication is part of this program?

A: A list of drugs in the SRxA program is posted on www.bcbstx.com/trsactivecare. If you're already taking an eligible specialty medication, we'll reach out to you to talk about which of your medications is eligible for this program and help you enroll. Enrollment in the program is voluntary.

Q: What happens if I start a new, different specialty medication?

A: One of our SRxA Patient Advocates will contact you if your new medication is eligible for the program and help you get copay assistance.

Q: What happens when my medication is not in the program anymore?

A: The SRxA team constantly monitors changes with manufacturers' copay assistance programs. If your specialty drug becomes ineligible for copay assistance, your copay will revert to the standard plan benefit.

Q: What happens when I no longer want to be enrolled in the program?

A: You can call SRxA and unenroll from the program. Your benefits for your specialty medication will revert to the standard benefit without copay assistance.

Q: Do I have to enroll in the program each year?

A: If your specialty medication needs a renewal at the beginning of the year, an SRxA Patient Advocate will contact you to help you stay enrolled in the program.

Q: If I'm not enrolled in the program, will I still get treatment from my provider?

A: Yes. You get treatment and prescriptions from your provider even if you don't participate in the program.

Q: Do I have to contact my provider to be a part of this program?

A: No. The SRxA Patient Advocate Team will take care of everything for you. They'll make sure your provider is notified about your enrollment in the SRxA program and will provide all the needed information to your provider.

Q: Is there a cost for this program?

A: There is no cost to participate in this program.

Q: Does the copay assistance with this program count toward my deductible or maximum out-of-pocket amount?

A: No. Manufacturer copay assistance won't apply toward your maximum out-of-pocket amount or deductible.

Q: What will I pay for my medication once I am enrolled in the program?

A: Your out-of-pocket cost will be \$0.

Q: Is there a limit to the amount of copay assistance I can get?

A: Yes. Each manufacturer sets a yearly limit for copay assistance. Once you reach that limit, your TRS-ActiveCare plan will pay 100% of the allowed amount. Your cost will still be \$0.

Q: What can I expect from the Patient Advocate Team?

A: The Patient Advocate Team is here to help you enroll and answer your questions about the SRxA program and how it works with your health plan.