



# BlueApprovR<sup>SM</sup>

## Streamlines prior authorization and recommended clinical reviews

Accelerate processing times and avoid phone calls by requesting preservice reviews through [BlueApprovR](#) in our [Availity<sup>®</sup> Essentials Payer Spaces](#).

- Most requests take only 3 to 4 minutes
- With complete information, some requests approved in real time
- Most prior authorization requests approved upon submission

### Eligible categories

Use BlueApprovR for **prior authorizations** and **recommended clinical reviews** handled by Blue Cross and Blue Shield of Texas for **commercial** members for:

- Home health and hospice care
- Inpatient acute care and rehab
- Long-term acute care and skilled nursing facility
- Outpatient services
- Specialty pharmacy drugs
- Behavioral Health

To determine if prior authorization is required, check eligibility and benefits via Availity Essentials. **If Availity directs you to BCBSTX, try BlueApprovR.** See our [Prior Authorization \(PA\) Services](#) page for searchable code lists.

If prior authorization isn't required, you may submit a request for recommended clinical review. See our [recommended clinical review code list](#) for more information.

This new tool is currently not available for our **Blue Cross and Blue Shield Federal Employee Program<sup>®</sup> (FEP<sup>®</sup>) members, Employees Retirement System of Texas, Teachers Retirement System of Texas** or **Medicare Advantage** members. Please use your existing process for requesting prior authorization and recommended clinical review for these members.



### Other options

Some services require prior authorization through [Carelon Medical Benefits Management](#) or [eviCore<sup>®</sup> healthcare](#). Options for preservice reviews handled by BCBSTX include:

- BlueApprovR
- [Availity Authorizations](#)
- Phone
- Form and fax



### Learn more

- [Sign up](#) for a live demo training session
- View our [BlueApprovR user guide](#)
- See our [Utilization Management](#) page

Availity is a trademark of Availity, LLC, a separate company that operates a health information network to provide electronic information exchange services to medical professionals. Availity provides administrative services to BCBSTX.

Carelon Medical Benefits Management is an independent company that has contracted with BCBSTX to provide utilization management services for members with coverage through BCBSTX.

eviCore is an independent specialty medical benefits management company that provides utilization management services for BCBSTX.

BCBSTX makes no endorsement, representations or warranties regarding third party vendors and the products and services they offer.