

Physician Performance Insight (PPI) Reports – Coming Soon!

The Physician Efficiency, Appropriateness, and QualitySM (PEAQ) program evaluates physician performance in a transparent and multidimensional way. PPI reports show how physicians compare to peers and include information to improve future performance. Physicians that meet inclusion requirements are provided with PPI reports that show how they compare to peers.

The PEAQ program measures a physician’s performance to achieve more optimal patient outcomes and efficient care delivery.

PEAQ Initiatives

- **Physician Insights:** Deliver actionable insights to our providers
- **Employer Insights:** Deliver insights to our customers that include physician performance metrics
- **Member Insights:** Show better performers higher in Provider Finder results

Top Performing Physician

The PEAQ model derives a composite result that reports an overall look at the physician’s cost efficiency, medical appropriateness, and quality of care performance. The composite results are normalized for fair comparison across the peer population. Beginning September 1, 2023, the highest rated physicians based on the composite results will be designated as a **Top Performing Physician** in Provider Finder for TRS-ActiveCare and TRS-Care Standard participants. Summarized results will be displayed for the physician in their PPI report.

Reconsiderations

In accordance with Texas law, physicians may request more details about their PPI results or ask for a reconsideration of their results by submitting an inquiry to PEAQ_inquiries@bcbstx.com or contacting their local [provider network consultant](#). Requests for reconsideration must be submitted within 45 days of report delivered in Availity.

PPI reports can be reviewed at no cost via [Availity Essentials](#) for qualified physicians in the following specialties:

Medical	Surgical	Primary Care
Cardiology	Cardiothoracic Surgery	Family Medicine
Endocrinology	Ophthalmology	Internal Medicine
Gastroenterology	Orthopedic Surgery	Pediatrics
Nephrology	Urology	
Pulmonary	Vascular Surgery	
Rheumatology		
Obstetrics/Gynecology		

To get an account, go to [Availity Essentials](#) and click “Register” in the top right corner. Refer to the [PEAQSM Program Reports User Guide](#) for information on viewing results in Availity.

PPI reports employ logic from the [August 2020 methodology](#) for the medical appropriateness component and from the [May 2022 methodology](#) for quality of care and cost-efficiency components. BCBSTX is committed to continuous improvement and reevaluation of our methodology regularly based on feedback and recent clinical evidence. For more information about PEAQ, visit the [BCBSTX PEAQ site](#) or email PEAQ_inquiries@bcbstx.com.

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