

This form cannot be used as a referral authorization form. If there are no in-network provider options available, a referral authorization request for an out-of-network provider should be submitted by the referring physician through Availity® Authorizations & Referrals tool or by contacting BCBSTX Medical Management at **1-855-896-2701**. In addition, the provider needs to get approval from BCBSTX Medical Management for services performed or referred by the specialist that require prior authorization.

Out-of-Network Care - Enrollee Notification Form for Non-Regulated Business

("TDI" is not on the member's ID card)

☐ Blue Choice PPO[™]

☐ Blue Advantage HMO[™]

(for Blue Advantage Plus HMO point-of-service benefit plan)

Enrollee Notification – You are free to choose a participating/preferred provider or an out-of-network provider. However, choosing an out-of-network provider may result in higher out-of-pocket expenses for you. We encourage you to call the Customer Service phone number provided on your membership ID card so a service representative can explain your possible greater financial liability when choosing an out-of-network provider. This potential liability includes an impact on deductibles, and your responsibility for amounts in excess of the Allowable Amount in your plan (the "balance bill"), which may be substantial. There is no balance bill for covered service rendered by network providers. By signing below, you acknowledge there is no benefit for a balance bill, and the potential financial consequence of receiving out-of-network services.

Using out-of-network providers results in no penalties, with the exception of the consequences mentioned above. Blue Cross and Blue Shield of Texas (BCBSTX) encourages you to research options for treatment to ensure the best possible care, at the best possible price.

Physician – It is essential that Blue Choice PPO and Blue Advantage Plus enrollees fully understand the financial impact of an out-ofnetwork referral to a physician, professional provider, hospital, ambulatory surgery center (ASC) or other facility that does not participate in their BCBSTX provider network.

Prior to referring or directing a Blue Choice PPO or Blue Advantage Plus enrollee to an out-of-network provider for non-emergency services, referring network physicians must complete this form if such services are also available through an in-network provider. The referring network physician must provide a copy of the completed form to the enrollee, and retain a copy in his or her medical record files. Use of this form is subject to periodic audit to determine compliance with this administrative requirement outlined in the provider manuals.

Physician Name: _____

Enrollee Name:

Eprolles ID#

Enrollee ID#:_____Enrollee phone #: _____

BCBS Enrollee Signature: _____ Date: _____

Name of In-network provider option(s) discussed:

Name of out-of-network provider option discussed:

Reason for referring out-of-network:

PHYSICIAN DISCLOSURE: I or a family member has an ownership interest in or will benefit from the referral to the out-of-network provider above: Yes_____ No_____

I have reviewed this form with the patient/enrollee prior to treatment for which the referral is being made, and the patient/enrollee has acknowledged the information contained in this form and was offered a copy for his or her records.

Physician Signature

Date

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