



**QUALITY CARE** 

# Child and Adolescent Well-Care Visits

We collect quality data from providers to measure and improve our members' care. Child and adolescent well-care visits are one aspect of care we measure in our quality programs. Quality measures evaluate a prior calendar year performance.

### What We Measure

We capture the percentage of members in each age category who had at least one comprehensive well-care visit with a primary care provider or an OB/GYN practitioner during the measurement year:

Total

• 3-11 years • 12-17 years • 18-21 years

The well-care visit must occur with a PCP or an OB/GYN practitioner. WCV is a Healthcare Effectiveness Data and Information Set (HEDIS<sup>®</sup>) measure. See the **National Committee for Quality Assurance website** for more details.

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## Why It Matters

Access to primary care is important for the health and well-being of children and adolescents. High-quality primary care services have been found to significantly reduce children's non-urgent emergency room visits. Consistent care from a PCP or OB/GYN practitioner can deliver screening, appropriate treatment and preventative services.

## **Eligible Population**

Members ages 3 to 21 years within the measurement year are included in this measure.

Exclusions: Members receiving hospice care are excluded from this measure.

#### **Tips to Consider**

- Use gap lists to help manage your total population.
- Call or send letters to advise members and caregivers of the need for a visit.
- Explain why the preventive/ambulatory visit is important for assessing growth and development, and for providing immunizations and anticipatory guidance on diet, activity and safety.
- Consider offering extended evening or weekend hours to accommodate caregivers' work schedules.

### **How to Document**

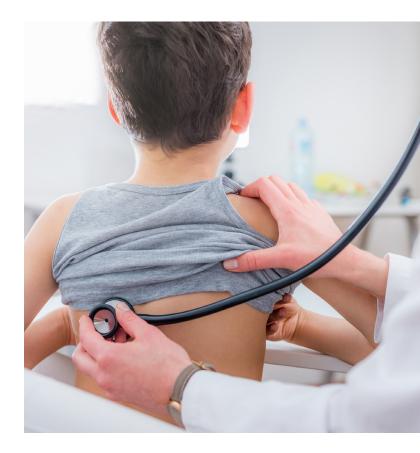
WCV data is collected through claims data only. There is no chart review.

For more information, see NCQA's HEDIS Measures and Technical Resources.



## **Questions?**

Contact your Network Representative.



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