



BlueCross BlueShield
of Texas

Alert: Behavioral Service Coordination managed by Blue Cross and Blue Shield of Texas – Medicaid Effective 06/27/2022

June 22, 2022

What is New

Behavioral Health Services are provided by Magellan Health Services; however, effective June 27, 2022, Blue Cross and Blue Shield of Texas (BCBSTX) Medicaid is insourcing the **Behavioral Health Coordination services only**. The BH Service Coordination can help members manage complex conditions related to mental health and substance use. That can include disease management, complex case management, coordinate care between providers, etc.

Magellan Behavioral Health Services will still handle all other services.

Providers can refer members for Service Coordination with a Behavioral Health Specialist by contacting **1-877-214-5630**.

For all other Behavioral Health Services such as prior authorizations, claims or Provider Network please contact Magellan Health Services at **1-800-788-4005**.

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