



Reminder: Survey to Assess Medicaid Provider Experiences

06/26/2023

Reminder

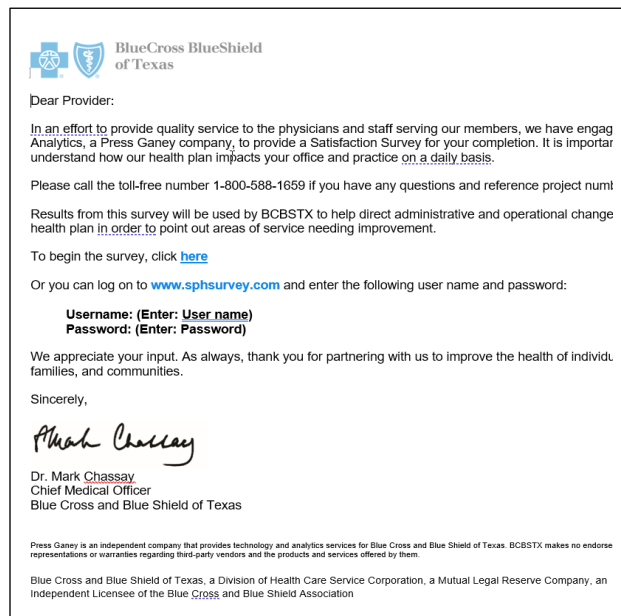
Every year some Medicaid providers receive a survey to collect information about their experiences with our Blue Cross and Blue Shield of Texas (BCBSTX) Medicaid plans. We send the Provider Satisfaction Survey to a random sample of providers by mail and email from **May 2023 through August 2023**.

Why the Provider Satisfaction Survey is important

The survey identifies opportunities to improve provider satisfaction. Our goal is to achieve a high number of responses to help strengthen and improve our services to you.

Action to Take

If you receive the provider satisfaction survey below. Please complete and return it as soon as possible.



Questions

Providers, for questions or additional information, please:

- Contact your BCBSTX Medicaid Provider Network Representative at **1-855-212-1615**
- Submit via email to TexasMedicaidNetworkDepartment@bcbstx.com