



Reminder: New Form for OB/GYN Compliance Challenges with Prenatal Appointment Availability

May 19, 2023

Reminder

This is a reminder to our OB/GYN that, the purpose of this form [Provider Compliance Challenges with Prenatal Appointment Availability](#) is for our OB/GYN providers to notify Blue Cross and Blue Shield of Texas (BCBSTX) Medicaid of any challenges they are experiencing regarding compliance with prenatal appointment availability.

Our Medicaid Provider Network Representatives are here to assist. Please fill out the form and submit it to our [Texas Medicaid Network Department](#)

Timeframe Information

The timeframe for prenatal appointment accessibility for all OB/GYN providers:

Appointment Accessibility Standards	
Prenatal Care Visit Type	Access Standards
Prenatal care (first and second trimesters)	Within 14 days of request
Prenatal care for: <ul style="list-style-type: none"> • third trimester • high-risk pregnancy 	Within 5 days of request or immediately if an emergency exists
Prenatal Care (after initial visit)	Appointments for ongoing care must be available in accordance with the treatment plan as developed by the provider.

Questions

Providers, for questions or additional information, please:

- Contact your Medicaid Provider Network Representative at 1-855-212-1615
- Submit via email [Texas Medicaid Network Department](#)