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COVID-19: Healthy Texas Women (HTW) Claims for Telemedicine (Physician -delivered) and Telephone (Audio Only) – Will End May 11, 2023

Effective with the end of the federal public health emergency (PHE) on **May 11, 2023**, the [Texas Health and Human Services Commissions \(HHSC\)](#) will end the temporary Healthy Texas Women (HTW) flexibility that allowed telephone (audio-only) medical (physician-delivered) evaluation and management (E/M) services.

To help ensure continuity of care during the COVID-19 response from **March 20, 2020, through May 11, 2023**, HHSC authorized HTW providers to bill the following procedure codes with modifier 95 for medical (physician-delivered) evaluation and management services delivered by telephone (audio only):

Description of Services	Procedure Codes
Evaluation and Management (E/M)	90791, 90792, 99202, 99203, 99204, 99205, 99211, 99212, 99213, 99214, 99215

Should a modifier be billed?

Yes, through May 11, 2023, providers should use the 95 modifiers to indicate remote delivery.

The telephone call is considered part of the next office visit and cannot be submitted using the telephonic e/m codes if:

- The call is less than 24 hours after an in-person or telemedicine (video) visit
- The call follows the next available appointment

The telephone call is considered part of the previous office visit and cannot be billed separately if:

- The call is less than seven days after an office visit for the same diagnosis

As a reminder, effective February 1, 2022, all HTW service procedure codes included in the *Texas Medicaid Provider Procedures Manual, Telecommunication Services Handbook* are permanent for HTW reimbursement when delivered through synchronous audiovisual telemedicine or telehealth.

In addition, HHSC issued interim guidance in the article [“HB4: Interim Guidance for HTW Non-Behavioral Health Audio-Only Medical Office Visits](#). This guidance will take effective May 12, 2023, to allow some audio-only services to continue beyond the PHE.

For more information about this notice and other changes to Texas Medicaid due to COVID-19, go to <http://www.tmhp.com/Pages/COVID-19/COVID-19-HOME.aspx>.

Have questions?

Contact our BCBSTX Medicaid provider call center at 1-877-560-8055 or contact your [BCBSTX Medicaid Provider Network Representative](#).