



**BlueCross BlueShield
of Texas**

Utilization Management (UM) Fax Numbers for STAR Kids, STAR and CHIP

Reminder

To ensure we respond to all faxes in a timely manner, the Blue Cross and Blue Shield of Texas (BCBSTX) Medicaid Utilization Management (UM) Department would like to remind all providers to please use the correct fax number that corresponds to each line of business for the STAR Kids, STAR and CHIP programs when submitting a fax.

Medicaid Utilization Management (UM) Fax Numbers:

- STAR Kids UM Fax # 1-866-644-5456
- STAR and CHIP UM Fax# 1-855-653-8129

Have questions?

You can contact our BCBSTX Medicaid Provider Service Center at 1-877-560-8055 or contact your BCBSTX Medicaid Provider Network Representative at 1-855-212-1615.