New Electronic Option Available for Texas Medicaid: *GuidingCare™*

Altruista Health *GuidingCare,* a new web-based health care management tool in the Availity® Provider Portal, is now available for Blue Cross and Blue Shield of Texas (BCBSTX) providers rendering services for Texas Medicaid STAR, STAR Kids and CHIP members.

This tool was developed specifically for use by health care providers, support services organizations and other key partners to assist in the patient's care management. Not only will this tool help assigned physicians monitor their Texas Medicaid members' rendered services, but it will also help allow for quick access to the following patient information:

- Care plans
- Activities
- Quality measures
- Care transitions

GuidingCare is accessible to existing Availity administrators and assigned users. If you are not yet registered, you may visit availity.com and select "Register." Once logged into Availity, select the "Medicaid Care Management Information and Reporting" link found under the Applications tab within the BCBSTX-branded Payer Spaces section. For more information on BCBSTX's electronic solutions, refer to the Tools page on our Provider Website at *bcbstx.com/provider.*

Learn More

BCBSTX will be hosting one-hour training sessions to provide additional information on how to navigate the *GuidingCare* tool. To register for an upcoming webinar select a session date and time below:

- Thursday, March 19, 2020 – 1 to 2 p.m. CT
- Tuesday, March 24, 2020 – 9 to 10 a.m. CT
- Thursday, March 26, 2020 – 3 to 4 p.m. CT
- Tuesday, March 31, 2020 – 10 to 11 a.m. CT