



**BlueCross BlueShield  
of Texas**

# Register to Learn How to Submit a Prior Authorization Through the eviCore Web Portal

The eviCore healthcare (eviCore) web portal is the best way to request a prior authorization and to check the status of an existing request. To learn more about how to navigate the eviCore portal, [register](#) for a free one-hour training.

## Training Dates and Times

1. Tuesday, June 2 at 12 p.m. CST / 1 p.m. EST
2. Thursday, June 4 at 2 p.m. CST / 3 p.m. EST
3. Monday, June 8 at 9 a.m. CST / 10 a.m. EST
4. Wednesday, June 10 at 11 a.m. CST / 12 p.m. EST

## Registration Instructions

1. Go to <http://eviCore.webex.com/>
2. From the menu icon (three horizontal lines under the eviCore logo), select **WebEx Training**.
3. Under **Live Sessions**, select the **Upcoming** tab. Choose the **BCBS Web and Resource Training** with the date and time you want to attend.
4. Select **Register** next to the session(s) you wish to attend.
5. **Enter** the registration information.

Once you register, you'll receive an e-mail confirming your registration. The email will have the toll-free phone number, meeting number, conference password and a link to the web portion of your session.

## Can't attend a session?

If you can't attend a session, you can get a copy of the presentation and other important documents on [eviCore's website](#).

## Have questions?

If you have questions about the eviCore web portal, [contact the Web Support team](#) or call 1-800-646-0418 (Option 2). For other client or provider inquiries, [email eviCore Client Services](#).

eviCore is a trademark of eviCore healthcare, LLC, formerly known as CareCore, an independent company that provides utilization review for select health care services on behalf of BCBS.

By clicking this link, you will go to a new website/app ("site"). This new site may be offered by a vendor or an independent third party. The site may also contain non-Medicare related information. In addition, some sites may require you to agree to their terms of use and privacy policy

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