



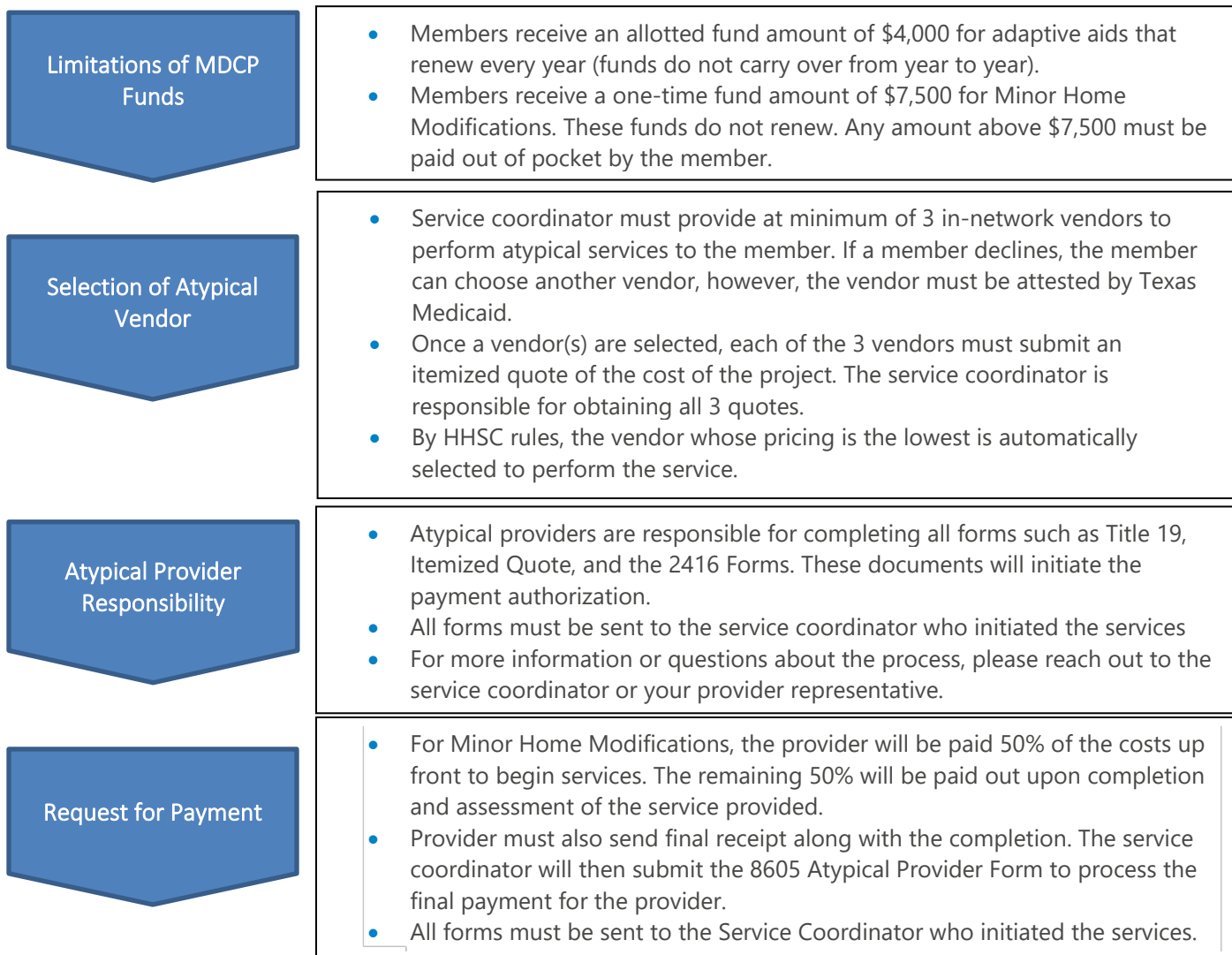
Atypical Provider Process Standard Operating Procedures

Overview

The Centers for Medicare & Medicaid Services (CMS) defines atypical providers as providers that do not provide health care. A health care provider is defined under HIPAA in Federal regulations 45 CFR § 160.103. An example of atypical provider services include but are not limited to transportation services (i.e. taxi), home and vehicle modifications, ancillary aides and respite services.

Process

Below is the correct process for atypical providers to submit request for reimbursement:





**BlueCross BlueShield
of Texas**

Have questions:

Contact our BCBSTX Medicaid Provider Service Center at 1-877-560-8055 or contact your BCBSTX Medicaid Provider Network Representative at 1-855-212-1615.

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