



Alert:

New Form for OB/GYN Compliance Challenges with Prenatal Appointment Availability

February 16, 2023

What's New

Effective February 15, 2023, Blue Cross and Blue Shield of Texas (BCBSTX) Medicaid team created a new provider form [Provider Compliance Challenges with Prenatal Appointment Availability](#).

The purpose of this form is for our OB/GYN providers to notify BCBSTX of any challenges they are experiencing regarding compliance with prenatal appointment availability.

- Our provider network representatives are here to assist. Please fill out the form and submit it to our [Texas Medicaid Network Department](#)

Reminder

The timeframe for prenatal appointment accessibility for all OB/GYN providers:

Appointment Accessibility Standards	
Prenatal Care Visit Type	Access Standards
Prenatal care (first and second trimesters)	Within 14 days of request
Prenatal care for: <ul style="list-style-type: none"> • third trimester • high-risk pregnancy 	Within 5 days of request or immediately if an emergency exists
Prenatal Care (after initial visit)	Appointments for ongoing care must be available in accordance with the treatment plan as developed by the provider.

Questions

Providers, for questions or additional information, please:

- Contact your BCBSTX Medicaid Network team at 1-855-212-1615 or
- Submit via email [Texas Medicaid Network Department](#)