

EVV Portal and Training Updates

Last updated on 5/2/2022

On April 29, 2022, Texas Medicaid & Healthcare Partnership (TMHP) made improvements to the Electronic Visit Verification (EVV) Portal and updated related training materials in the TMHP Learning Management System (LMS).

EVV Portal Updates

EVV claim match result EVV04 was updated to align with the new claim billing requirements that began on May 1, 2022, for Home and Community-based Services (HCS) and Texas Home Living (TxHmL) program providers and financial management services agencies (FMSAs).

For HCS and TxHmL EVV claims submitted to TMHP with dates of service on or after May 1, 2022, positions 1–4 of the Line Item Control Number (LICN) field will be required. The Texas EVV Attendant ID is optional in positions 5–20 of the LICN field but is required for the services indicated on the [HCS/TxHmL Bill Codes Crosswalk](#).

If the Texas EVV Attendant ID is on the EVV claim, the EVV claim matching process uses the Texas EVV Attendant ID to identify visits that match the claim.

EVV claims that do not include a Texas EVV Attendant ID will continue to use only the National Provider Identifier (NPI) or Atypical Provider Identifier (API) to identify the corresponding EVV visit transactions that match the claim.

Additional information about the May 1, 2022, changes to the claim billing requirements for HCS/TxHmL program providers and FMSAs can be found in the following TMHP article: "[HCS and TxHmL Programs: Continue to Submit Claims and Forms Using CARE System Until May 1, 2022.](#)"

EVV Training Updates

The EVV computer-based training (CBT) Module 6, "EVV Claims Submission and Billing," was updated in the [TMHP LMS](#). The updates are for HCS and TxHmL program providers and FMSAs to reference when submitting claims for EVV services to TMHP.

A username and password are required to access the TMHP LMS. Create an account on the [TMHP LMS New User Registration web page](#).

For questions, email: BCBSTX_EVV_Questions@bcbstx.com